

CDPHP Care Manager Homeless Services Referral Guide



Welcome to the CDPHP Care Manager County Homeless Services Resource Guide. Using the table of the contents below, please navigate to the county services to learn more about local resources that may support the CDPHP Member.

This resource was created in partnership between CDPHP and CARES of NY, Inc. to support communities in connecting those in crisis with the services in their community to promote positive health outcomes.

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Albany County

Domestic Violence Services

Equinox Domestic Violence Services are available to all survivors and their dependent children, regardless of gender, age, ethnicity, or sexual orientation.

Equinox is Albany County's primary provider of services for survivors of domestic violence, providing safety and offering the support, assistance and tools they need to escape abusive situations and take control of their lives. All Domestic Violence services are confidential and free of charge.

Equinox has a confidential 24-hour Domestic Violence Hotline. We provide information, crisis intervention, counseling, referral, and/or shelter. The hotline is available to survivors, friends, family, and other concerned individuals. Collect calls accepted. You can reach the DV Hotline at (518) 432-7865.

Equinox Domestic Violence Services

500 Central Avenue Albany, NY 12206

Phone: (518) 434-6135 Press Option 2

Client Weather Line: (518) 435-9931, x5454

DV Hotline: (518) 432-7865

Facebook: <https://www.facebook.com/EquinoxAlbany>

Source: <https://www.equinoxinc.org/page/domestic-violence-services-15.html>

Date Revised: 5/1/2024

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Runaway and Youth Homeless Shelter

New Beginnings – Runaway is an emergency shelter open 24/7/365 to any youth, male or female, ages 13-17 who is a runaway, homeless, at risk of becoming homeless, or in an otherwise unsafe situation.

The program provides resources and referrals to: Medical Care/Services, Education and Employment Placement, and Substance Abuse and Mental Health Counseling. Shelter staff provides the following services: Case Management/Aftercare Services, Daily Living Skills/Independent Living Skills, Advocacy, Self-Care and Sexual Health, Medication Monitoring, and Recreation.

Emergency Youth Shelter

160 North Main Avenue Albany, New York 12206

Shelter Intake and Information: 518-437-65

Facebook: <https://www.facebook.com/stanneinstitutealbany/>

Source: <https://stanneinstitute.org/community-partnerships-for-youth-empowerment/>

Date Revised: 5/1/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

Clients who are seeking shelter should contact Albany County Department of Social Services at (518) 447-7595. Clients may also present in person to their local Department of Social Services to be found eligible for emergency housing. The Albany County Department of Social Services is open from 8:30 am to 4:30 pm on business days.

After 4:30pm on weekdays and all day on weekends, persons must call the Homeless and Travelers Aid Society at (518)-463-2124 for assistance with emergency housing. An On-Call Specialist will conduct a screening and make immediate placement if household is deemed eligible.

The Albany County Department of Social Services

162 Washington Ave, Albany, NY 12210

ACDSS Business-hours Phone: (518) 447-7595

HATAS After-hours Emergency Phone: (518)-463-2124

Sources: <https://caresny.org/wp-content/uploads/2017/09/Capital-Region-Homeless-Assistance-System-Resource-Guide-.pdf>

<https://www.albanycounty.com/departments/social-services>

Date Revised: 5/1/2024

Privately Funded Shelters

Clients who are seeking shelter, but do not qualify for Albany County Department of Social Services Contracted Shelters may access a privately funded shelter. In Albany County, Capital City Rescue Mission, Family Promise of the Capital Region, and Code Blue Shelters (between 11/15 and 3/15) are available to provide services.

Capital City Rescue Mission provides the following free services for people who are poor or homeless: meals, shelter, clothing, health clinic, and learning center. Those seeking shelter should come to the front desk before 5:30 p.m. (if possible) with their ID.

Family Promise of the Capital Region provides food, shelter, and support services for homeless families. To contact the Family Promise of the Capital Region, please fill out the contact form on their website (<https://www.familypromisecr.org/what-we-do/help/>), email info@familypromisecr.org, or call at (518) 650-8896.

Code Blue Albany is an outreach, transportation, and shelter protocol between November 15 and March 15 to engage, transport, and shelter homeless people in the City of Albany who might otherwise remain unsheltered during periods of extreme winter weather. Contact Homeless and Travelers Aid Society's hotline, (518) 463-2124, or go to the Capital City Rescue Mission at 259 South Pearl St, Albany, NY 12202 for shelter.

Capital City Rescue Mission

259 South Pearl St, Albany, NY 12202

Phone: (518) 462-0459

Facebook: <https://www.facebook.com/capitalcityrescuemission>

Family Promise of the Capital Region

738 New Scotland Avenue Albany, NY 12208

Phone: 518-650-8895

Fax: 518-650-8896

Email: info@familypromisecr.org

Facebook: <https://www.facebook.com/FamilyPromiseoftheCapitalRegion/>

Sources: <https://capitalcityrescuemission.org/how-we-help/homeless-services/shelter/>

<https://www.familypromisecr.org>

<http://hatas.org/programs/code-blue/>

Date Revised: 5/1/2024

Homeless Prevention Services

United Tenants of Albany (UTA) works to improve housing conditions, both in terms of physical conditions and in terms of tenants' rights for security and equity. UTA responds to calls throughout the Capital District and concentrates its activities in low and moderate income neighborhoods in Albany. All requests for assistance are handled through the Housing Hotline. A housing counselor will return calls in the order they are received. Requests and questions can also be sent to hotline@unitedtenantsalbany.org. United Tenants of Albany is open Monday through Thursday between 10:00 a.m. and 3:30 p.m.; the office is closed daily for lunch between 12:00 p.m. and 1:00 p.m. Other times are by appointment only.

The Legal Aid Society of Northeastern New York has a Foreclosure Prevention Project to help low and moderate income homeowners at risk of foreclosure. Homeowners may be entitled to a settlement conference. If you have been served with a summons and complaint for a foreclosure lawsuit, or are notified about a possible settlement conference before a judge, please call the Legal Aid Society right away. The Legal Aid Society of Northeastern New York is open Monday through Fridays, except holidays between 9:00 a.m. and 5:00 p.m.; the office is closed daily for lunch between 12:00 p.m. and 1:00 p.m.

United Tenants of Albany

255 Orange Street, suite 104, Albany, NY, 12210

Housing Hotline Phone: (518) 436-8997 extension 3

Housing Hotline Email: hotline@unitedtenantsalbany.org

Facebook: <https://www.facebook.com/UnitedTenantsOfAlbany/>

Legal Aid Society of New York

95 Central Avenue Albany, New York 12206

Albany Legal Line Phone: (833) 628-0087

Albany Office Phone: 1-800-462-2922 or (518) 462-6765

Albany Office Fax: (518) 427-8352

Facebook: <https://www.facebook.com/LASNYY/>

Source: <https://utalbany.org/>

<https://www.lasny.org/get-help/>

Date Revised: 05/01/2024

Additional Information

Updates

To request an update on one or more of the services presented, please contact Elizabeth Mosier at CARES via email at emosier@caresny.org

Schedule a Meeting

Meet with a CARES Coordinated Entry Specialist to discuss the circumstances of the Member in detail or to learn more information about homeless services and programs in the region, please schedule an appointment by using the link below:

[CDPHP - Coordinated Entry Client Criteria Assessment \(office.com\)](#)

<https://forms.office.com/Pages/ResponsePage.aspx?id=8FEMt95aa0G6kfWj-vkAiugFMsjguzxAjVeVvXblF7FUN1kxMkkzWFA3VEpUNkpIOEdLRzBFMENONiQIQCN0PWcu>

Broome County

Domestic Violence Services

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 01/08/2024

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

SOS Shelters

Services Provided: Emergency housing for women victims of domestic violence ages 16 and older and their dependent children. Advocacy and counseling services provided to female and male victims of domestic violence.

P.O. Box 393, Endicott, NY 13761

(607) 754-4340

Runaway and Youth Homeless Shelter

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 01/08/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

Berkshire Farm Center & Services for Youth LIFE House Program The Galleria

Services Provided: Short-term emergency housing in a volunteer host home for male and female runaway or homeless youth ages 20 and under.

2-8 Hawley Street, Binghamton, NY 13901

(607) 772-3123 or 1-866-HELP-130

County Contracted Shelters

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 01/08/2024

Privately Funded Shelters

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

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Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 01/08/2024

Homeless Prevention Services

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Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 01/08/2024

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[CDPHP - Coordinated Entry Client Criteria Assessment \(office.com\)](#)

<https://forms.office.com/Pages/ResponsePage.aspx?id=8FEMt95aa0G6kfWj-vkAiugFMsjguzxAjVeVvXblF7FUN1kxMkkzWFA3VEpUNkpIOEdLRzBFMENONiQIQCN0PWcu>

Chenango County

Domestic Violence Services

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 05/01/2024

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Runaway and Youth Homeless Shelter

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 05/01/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 05/01/2024

Privately Funded Shelters

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 05/01/2024

Homeless Prevention Services

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Call: 211 or 1-800-901-2180

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Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 05/01/2024

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Clinton County

Domestic Violence Services

STOP Domestic Violence is a NYS certified program assisting victims of domestic violence, 24 hours a day. For help, please call our hotline at 1-518-563-6904. Clinton County offices are open from 8:30am to 4:30pm, and Franklin and Essex Counties are open 8am to 4pm, Monday through Friday. Behavioral Health Services North, Inc. (BHSN) and the STOP Domestic Violence program are dedicated to the creation of a safe, secure environment for those seeking services with us.

Behavioral Health Services North, Inc. (BHSN)

22 US Oval, Suite 218, Plattsburgh, NY 12903

Phone: (518)-563-8206

Facebook: <https://www.facebook.com/myBHSN/>

Website: <https://bhsn.org/>

Clinton County Crisis Helpline: 1-866-577-3836

STOP DV Hotline: 1-888-563-6904

Source: <https://bhsn.org/>

Date Revised: 05/01/2024

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Runaway and Youth Homeless Shelter

At this current time, there are no known resources providing this service locally.

Date Revised: 05/01/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

Evergreen Townhouse Corporation (ETC) provides temporary housing units for Social Services and permanent housing for homeless. Services include financial counseling, legal and family issues and employment assistance.

ETC Housing Corporation

6 Tara Lane, Plattsburgh, NY 12901

After Hours Emergency Housing Phone: (518) 420-8864

: <https://etchousing.org><http://www.clintoncountyhousingcoalition.org/links.html>

Date Revised: 1/5/2021

Privately Funded Shelters

At this current time, there are no known resources providing this service locally.

Date Revised: 05/01/2024

Homeless Prevention Services

Friends' housing counselors provide support to homeowners who are in default or at risk of defaulting on their mortgages or taxes. Assistance includes a review of budget and credit report. Counselors also assist with applications and help navigate the process by communicating with the lender to determine all available options.

Friends of the North Country

1387 Hardscrabble Rd, Cadyville, NY 12918

Email: info@friendsofthenorthcountry.org

Phone: 518-293-5045

Fax: 518-293-5017

Facebook: <https://www.facebook.com/FriendsoftheNorthCountry>

Website: <https://www.friendsofthenorthcountry.org/>

Source: <https://www.friendsofthenorthcountry.org/>

Date Revised: 05/01/2024

Additional Information

Updates

To request an update on one or more of the services presented, please contact Elizabeth Mosier at CARES via email at emosier@caresny.org.

Schedule a Meeting

Meet with a CARES Coordinated Entry Specialist to discuss the circumstances of the Member in detail or to learn more information about homeless services and programs in the region, please schedule an appointment by using the link below:

[CDPHP - Coordinated Entry Client Criteria Assessment \(office.com\)](#)

<https://forms.office.com/Pages/ResponsePage.aspx?id=8FEMt95aa0G6kfWj-vkAiugFMsJguzxAjVeVvXbIF7FUN1kxMkkzWFA3VEpUNkplOEedLRzBFMENONiQIQCN0PWcu>

Columbia County

Domestic Violence Services

Services provided by Columbia Greene Domestic Violence offers a variety of services and resources. All services are free and confidential and include;

Shelter: The Domestic Violence Program can arrange emergency shelter which provides a safe place, food and supportive services for victims of domestic violence and their children.

Legal Services: Staff can discuss legal options with you and assist you in obtaining Orders of Protection from the family or criminal courts as well as assist with filing claims to the Crime Victims Board.

Social Services: You may be eligible for emergency funds from the Department of Social Services. The staff will advocate on your behalf with the local department.

Supportive Services/Counseling: Programs provides supportive services and counseling for victims of domestic violence and their children.

Educational Outreach: The Community Educator of the Columbia Greene Domestic Violence Program can provide in-service and informational trainings to school administrators, students, law enforcement, court personnel, civic groups, etc., on the dynamics of domestic violence, warning signs, healthy relationships and available resources. For more information on educational outreach, please call: 518.943.9205.

Information and Referral: Program staff can provide information and refer you to local programs and providers in order to address any other specific needs (mental health, substance abuse counseling, etc.) a 24 hour hotline is also available 518.943.9211.

Community Action of Greene County

7856 Route 9W, Catskill, NY 12414

Phone: (518) 822-0849

Facebook: <https://www.facebook.com/COLUMBIAGREENEDV/>

Source: <https://cagcny.org/domestic-violence/>

Date Revised: 11/23/2024

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Runaway and Youth Homeless Shelter

At this current time, there are no known resources providing this service locally.

Date Revised: 5/1/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

Emergency homeless housing services. Persons who are homeless must appear in person to this office for eligible emergency housing. Individuals are placed through DSS at hotel/motels.

Hours: Mondays through Fridays 8am to 4pm.

If it is after 4:30pm, call the DSS after hours phone for assistance. 518-828-3344.

The Columbia County Department of Social Services

25 Railroad Ave Hudson, NY 12534

Phone: (518) 828-9411

After-Hours Phone: (518) 828-3344

Source: <https://sites.google.com/a/columbiacountyny.com/col-co-department-of-social-services/>

Date Revised: 11/24/2024

Privately Funded Shelters

At this current time, there are no known resources providing this service locally.

Date Revised: 1/8/2024

Homeless Prevention Services

The Legal Aid Society of Northeastern New York has an Eviction Prevention Project to help low and moderate income homeowners at risk of foreclosure. Homeowners may be entitled to a settlement conference. If you have been served with a summons and complaint for a foreclosure lawsuit, or are notified about a possible settlement conference before a judge, please call the Legal Aid Society right away.

The Legal Aid Society of Northeastern New York is open Monday through Fridays, except holidays between 9:00 a.m. and 5:00 p.m.; the office is closed daily for lunch between 12:00 p.m. and 1:00 p.m.

Legal Aid Society of New York

95 Central Avenue Albany, New York 12206

Phone: 518-462-6765

Secondary Phone: 1-800-462-2922

Facebook: <https://www.facebook.com/LASNNY/>

Source: <https://www.lasnny.org/get-help>

Date Revised: 12/4/2024

Additional Information

Updates

To request an update on one or more of the services presented, please contact Elizabeth Mosier at CARES via email at emosier@caresny.org.

Schedule a Meeting

Meet with a CARES Coordinated Entry Specialist to discuss the circumstances of the Member in detail or to learn more information about homeless services and programs in the region, please schedule an appointment by using the link below:

[CDPHP - Coordinated Entry Client Criteria Assessment \(office.com\)](#)

<https://forms.office.com/Pages/ResponsePage.aspx?id=8FEMt95aa0G6kfWj-vkAiugFMsJguzxAjVeVvXbIF7FUN1kxMkkzWFA3VEpUNkplOEedLRzBFMENONiQIQCN0PWcu>

Delaware County

Domestic Violence Services

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 5/1/2024

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Delaware Opportunities:

24/7 Hotline: Local (607) 746-6278 / Toll Free at 1-866-457-7233

Safe Against Violence offers comprehensive services for victims of domestic violence, sexual assault and other crimes. Services include safe, confidential shelter for domestic violence victims and their families, short term crisis and supportive counseling, medical and legal advocacy and accompaniment, information and referrals, and a 24/7 confidential hotline. Crime victims are assisted in filing claims for compensation. Educational programs aimed at preventing sexual assault and domestic violence are available for schools, community groups and human service and health care providers.

Runaway and Youth Homeless Shelter

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 5/1/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 05/1/2024

Privately Funded Shelters

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 05/01/2024

Homeless Prevention Services

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 05/01/2024

Additional Information

Updates

To request an update on one or more of the services presented, please contact Elizabeth Mosier at CARES via email atemosier@caresny.org.

Schedule a Meeting

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<https://forms.office.com/Pages/ResponsePage.aspx?id=8FEMt95aa0G6kfWj-vkAiugFMsJguzxAjVeVvXbIF7FUN1kxMkkzWFA3VEpUNkplOEedLRzBFMENONiQIQCN0PWcu>

Dutchess County

Domestic Violence Services

Grace Smith House provides comprehensive domestic violence services including emergency shelter, transitional housing, counseling, case management, court advocacy, support groups and other support services. All services can be accessed by calling our hotline 24 hours per day. For those not looking for shelter services you can reach our Non-Residential services program at (845) 452-7155 Monday - Friday, 9am - 5pm.

Grace Smith House, Inc

1 Brookside Avenue, Poughkeepsie, NY 12601

Phone: (845) 452-7155

24-Hour Crisis Hotline: (845) 471-3033

Office@gracesmithhouse.org

Facebook: <https://www.facebook.com/GraceSmithHouseInc>

Source: www.gracesmithhouse.org

Date Revised: 05/01/2024

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

The Dutchess County Task Force Against Human Trafficking is a multi-disciplinary group of professionals, whose mission is to prevent human trafficking by working collaboratively to raise knowledge and awareness in our county, to identify potential victims, and to provide comprehensive trauma informed services.

For more information contact the Human Trafficking Coordinator at 845-249-4878 or email HumanTrafficking@DutchessNY.gov

Source: <https://www.dutchessny.gov/Departments/Community-Family-Services/Human-Trafficking.htm>

Date Revised: 5/1/2024

Runaway and Homeless Youth Shelter

River Haven Youth Shelter offers emergency housing and support services for runaway and homeless youth and young people who can otherwise benefit from short-term or respite housing due to family conflict or emergency, risk of court placement, or other issues. The River Haven Shelter is certified by New York State to house youth ages 10 through 17.

Staff are available 24/7 to handle requests for housing, and provide related services including: referrals, information, counseling and crisis intervention for adolescents and their families.

For more information or assistance, call (845) 454-3600 or text (845) 293-0118.

Hudson River Housing, Inc.

313 Mill Street, Poughkeepsie, NY 12601

Office: (845) 454-5176

Fax: (845) 485-1641

Phone: (845) 454-3600

Text: (845) 293-0118

Facebook: <https://facebook.com/HRHousing>; <https://facebook.com/MiddleMainPoughkeepsie>

Source: <https://hudsonriverhousing.org/what-we-do/specialized-support-services/>

Date Revised: 05/01/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

Clients who are seeking shelter should contact Dutchess County Department of Community and Family Services at (845) 486-3000 between Monday through Friday, 9 am-5:00 pm.

DCFSinfo@dutchessny.gov should not be used to submit applications or case documents. Please use NYdocsubmit (mobile phone application) or visit www.MyBenefits.NY.gov.

Department of Community and Family Services (DCFS)

60 Market Street

Poughkeepsie, NY 12601

Phone: (845) 486-3000

Email: DCFSinfo@dutchessny.gov

Sources: <https://www.dutchessny.gov/Departments/Community-Family-Services/Housing-Assistance.htm>

Date Revised: 5/1/2025

Privately Funded Shelters

At this current time, there are no known resources providing this service locally.

Date Revised: 05/01/2024

Homeless Prevention Services

For individuals or families seeking homelessness prevention services, you can appear at or contact the local Department of Family and Children Services.

60 Market St., Poughkeepsie NY 12601

(845)-486-3000

Date Revised: 05/01/2024

Additional Information

Updates

To request an update on one or more of the services presented, please contact Elizabeth Mosier at CARES via email atemosier@caresny.org

Schedule a Meeting

Meet with a CARES Coordinated Entry Specialist to discuss the circumstances of the Member in detail or to learn more information about homeless services and programs in the region, please schedule an appointment by using the link below:

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<https://forms.office.com/Pages/ResponsePage.aspx?id=8FEMt95aa0G6kfWj-vkAiugFMsJguzxAjVeVvXbIF7FUN1kxMkkzWFA3VEpUNkplOEedLRzBFMENONiQIQCN0PWcu>

Essex County

Domestic Violence Services

STOP Domestic Violence is a NYS certified program assisting victims of domestic violence, 24 hours a day. For help, please call our hotline at 1-518-563-6904. The main office is located in Plattsburgh (Clinton County) with a satellite office in Malone and Tupper Lake (Franklin County).

Open 8am to 4pm, Monday through Friday. Behavioral Health Services North, Inc. (BHSN) and the STOP Domestic Violence program are dedicated to the creation of a safe, secure environment for those seeking services with us.

STOP Domestic Violence Behavioral Health Services North

2155 State Route 3, Morrisonville, NY

Phone: (518) 563-6904

Facebook: <https://www.facebook.com/myBHSN/>

Source: <https://bhsn.org/social-services/stop-domestic-violence/>

Date Revised: 05/01/2024

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Runaway and Youth Homeless Shelter

At this current time, there are no known resources providing this service locally.

Date Revised: 5/1/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

A homeless individual should present at DSS between the Hour of 8:00 am- 4:00 pm Monday – Friday the individual may be able to get help to stay in their present housing; to pay for the family to stay with someone or arrange for the family to stay in a motel/hotel for shelter purposes.

Essex County Department of Social Services

7551 Court Street, PO Box 217 Elizabethtown, NY 12932

Phone: (518) 873-3441

Source: <https://www.co.essex.ny.us/wp/department-of-social-services/>

Date Revised: 05/01/2024

Privately Funded Shelters

At this current time, there are no known resources providing this service locally.

Date Revised: 05/01/24

Homeless Prevention Services

Legal Aid Society

100 Court Street, P.O. Box 989
Plattsburgh, New York 12901

9:00 AM - 12:00 PM, 1:00 PM - 5:00 PM
Monday through Friday, except holidays

Call the Legal Line for an Intake (Mon thru Fri, 9 am to 5 pm) - 833-628-0087

United Way of the Adirondack Region, Inc.

Address

45 Tom Miller Road
Plattsburgh, NY 12901, US

(518)563-0028

Adirondack Roots

103 Hand Avenue
PO Box 157
Elizabethtown, NY 12932

Phone: 518-873-6888

info@adirondackroots.org

Saranac Ecumenical Council

Contact Us:

Ecumenical Council of Saranac Lake, Inc.
PO Box 194
Saranac Lake, New York 12983
518-897-5005
Email: slecumenical@gmail.com

Samaritan House: 518-354-8662
37 River Street
Saranac Lake, NY 12983

Mental Health Association in Essex County

6096 NYS Route 9N
Westport, NY 12993

Phone: (518) 962-2077
Toll Free: (800) 440-8074
Fax: (518) 962-8233

Date Revised: 05/01/2024

Additional Information

Updates

To request an update on one or more of the services presented, please contact Elizabeth Mosier at CARES via email at emosier@caresny.org.

Schedule a Meeting

Meet with a CARES Coordinated Entry Specialist to discuss the circumstances of the Member in detail or to learn more information about homeless services and programs in the region, please schedule an appointment by using the link below:

[CDPHP - Coordinated Entry Client Criteria Assessment \(office.com\)](#)

<https://forms.office.com/Pages/ResponsePage.aspx?id=8FEMt95aa0G6kfWj-vkAiugFMsJguzxAjVeVvXbIF7FUN1kxMkkzWFA3VEpUNkplOEedLRzBFMENONiQIQCN0PWcu>

Franklin County

Domestic Violence Services

STOP Domestic Violence is a NYS certified program assisting victims of domestic violence, 24 hours a day. For help, please call our hotline at 1-518-563-6904. The main office is located in Plattsburgh (Clinton County) with a satellite office in Malone and Tupper Lake (Franklin County).

Open 8am to 4pm, Monday through Friday. Behavioral Health Services North, Inc. (BHSN) and the STOP Domestic Violence program are dedicated to the creation of a safe, secure environment for those seeking services with us.

STOP Domestic Violence Behavioral Health Services North

2155 State Route 3, Morrisonville, NY

Phone: (518) 563-6904

Facebook: <https://www.facebook.com/myBHSN/>

Source: <https://bhsn.org/social-services/stop-domestic-violence/>

Date Revised: 05/1/2024

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Runaway and Youth Homeless Shelter

At this current time, there are no known resources providing this service locally.

Date Revised: 05/1/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

A person or persons may be able to get help to stay in their present housing; to pay for the family to stay with someone other than a legally responsible relative; to arrange for the family to stay in a shelter, etc.; to pay for a restaurant allowance when the family does not have cooking facilities; to arrange any pay for a safe place to stay if a dangerous situation exists, i.e. domestic violence; to pay for storing furniture and other personal things when evicted or must move; to pay for moving expenses, rent security deposit or agreement; to pay for household items needed to set up a home; to pay to take children to and from school while the family is in emergency housing; to pay for moving expenses when the family moves to emergency housing or between emergency housing placements. To determine eligibility, please call (518) 481-1888.

Franklin County Department of Social Services

184 Finney Boulevard Malone, NY 12953

Phone: (518) 481-1888

Source:

https://www.franklincountyny.gov/departments/human_services/social_services/index.php

Date Revised:05/01/2024

Privately Funded Shelters

THE RUTH HOUSE

217 Webster Street

Malone, NY 12953

(518) 521-3507

Ruth House Women's Transitional Housing | cfcwebsite Rework (communityconnectionsfc.com)

Revised 5/1/2024

Homeless Prevention Services

Legal Aid Society of Northeastern NY

ADDRESS

100 Court Street, P.O. Box 989
Plattsburgh, New York 12901

HOURS

9:00 AM - 12:00 PM, 1:00 PM - 5:00 PM
Monday through Friday, except holidays

Call the Legal Line for Intake (Mon thru Fri, 9 am to 5 pm) - 833-628-0087

Adirondack Roots

103 Hand Avenue
PO Box 157
Elizabethtown, NY 12932

Phone: 518-873-6888

info@adirondackroots.org

Maximizing Independent Living Center

Milcinc.org

3372 St. Rt. 11, Suite D

Malone NY 12953

Phone: 518-483-7491

Revised 5/1/2024

Additional Information

Updates

To request an update on one or more of the services presented, please contact Elizabeth Mosierat CARES via email at emosier@caresny.org .

Schedule a Meeting

Meet with a CARES Coordinated Entry Specialist to discuss the circumstances of the Member in detail or to learn more information about homeless services and programs in the region, please schedule an appointment by using the link below:

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Fulton County

Domestic Violence Services

The Domestic Violence Program provides free and confidential services to all individuals affected by domestic violence. The goal of the program is to empower victims and survivors, assist them in regaining control of their lives and ultimately move toward healing. Our staff advocate on behalf of domestic violence victims and survivors while working in conjunction with other agencies who provide additional assistance.

Family Counseling Center

11-21 Broadway, Gloversville, NY 12078

Email: info@thefamilycounselingcenter.org

Phone: (518) 725-5300

Website: <https://www.thefamilycounselingcenter.org>

Facebook: <https://www.facebook.com/FamilyCounselingFultonCounty/>

Source: <https://www.thefamilycounselingcenter.org>

Date Revised: 12/30/2020

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Runaway and Youth Homeless Shelter

The CAPTAIN CHS Emergency Runaway and Homeless Youth Shelter opened in 1998 and serves male and female youth ages 13 to 17. The Youth Shelter is located in the Town of Malta and serves youth from eight surrounding counties: Saratoga, Washington, Warren, Schenectady, Albany, Rensselaer, Montgomery and Fulton.

The Youth Shelter operates around the clock, every day of the year. CAPTAIN CHS accepts youth 24-hours a day from various locations and referral sources, with the goal of providing immediate emergency shelter to youth in crisis. We actively market and advertise a 24-hour crisis phone line, which is staffed by an on-call supervisor who can help youth, their families or other providers coordinate shelter for the youth.

CAPTAIN Community Human Services 31 East Fulton Street Gloversville NY 12078

Phone: (518) 371-1185

Website: <http://www.captaincares.org/>

On-Call Emergency Phone/Text answered 24/7/365: (518) 369-9928

Source: <http://www.captaincares.org/>

Date Revised: 05/01/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

At this current time, there are no known resources providing this service locally.

Date Revised: 05/01/24

Privately Funded Shelters

At this current time, there are no known resources providing this service locally.

Date Revised: 05/01/2024

Homeless Prevention Services

The Legal Aid Society of Northeastern New York has a Foreclosure Prevention Project to help low and moderate income homeowners at risk of foreclosure. Homeowners may be entitled to a settlement conference. If you have been served with a summons and complaint for a foreclosure lawsuit, or are notified about a possible settlement conference before a judge, please call the Legal Aid Society right away. The Legal Aid Society of Northeastern New York is open Monday through Fridays, except holidays between 9:00 a.m. and 5:00 p.m.; the office is closed daily for lunch between 12:00 p.m. and 1:00 p.m. All calls will be routed through the legal line.

Legal Aid Society of Northeastern New York

6 Market St, Amsterdam, NY 12010

Phone: 833-628-0087

Fax: 877-324-1848

<https://www.lasnny.org/>

Facebook: <https://www.facebook.com/LASNNY/>

Source: <https://www.lasnny.org/get-help/>

CAPTAIN Community Human Services

31 East Fulton Street Gloversville NY 12078

Phone: (518) 371-1185

Website: <http://www.captaincares.org/>

Date Revised: 05/01/2024

Additional Information

Updates

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<https://forms.office.com/Pages/ResponsePage.aspx?id=8FEMt95aa0G6kfWj-vkAiugFMsJguzxAjVeVvXbIF7FUN1kxMkkzWFA3VEpUNkplOEdLRzBFMENONiQIQCN0PWcu>

Greene County

Domestic Violence Services

Services provided by Columbia Greene Domestic Violence offers a variety of services and resources. All services are free and confidential and include;

Shelter: The Domestic Violence Program can arrange emergency shelter which provides a safe place, food and supportive services for victims of domestic violence and their children.

Legal Services: Staff can discuss legal options with you and assist you in obtaining Orders of Protection from the family or criminal courts as well as assist with filing claims to the Crime Victims Board.

Social Services: You may be eligible for emergency funds from the Department of Social Services. The staff will advocate on your behalf with the local department.

Supportive Services/Counseling: Programs provides supportive services and counseling for victims of domestic violence and their children.

Educational Outreach: The Community Educator of the Columbia Greene Domestic Violence Program can provide in-service and informational trainings to school administrators, students, law enforcement, court personnel, civic groups, etc., on the dynamics of domestic violence, warning signs, healthy relationships and available resources. For more information on educational outreach, please call: 518.943.9205.

Information and Referral: Program staff can provide information and refer you to local programs and providers in order to address any other specific needs (mental health, substance abuse counseling, etc.) a 24 hour hotline is also available 518.943.9211.

Community Action of Greene County

7856 Route 9W, Catskill, NY 12414

Phone: (518) 943-9205

24-hour Hotline: (518) 943-9211

Facebook: <https://www.facebook.com/COLUMBIAGREENEDV/>

Source: <https://cagcny.org/domestic-violence/>

Date Revised: 05/1/2024

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Runaway and Youth Homeless Shelter

At this current time, there are no known resources providing this service locally.

Date Revised: 05/1/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

Emergency homeless housing services. Persons who are homeless must show up in person to this office for eligible emergency housing. Individuals are placed through DSS at hotel/motels.

If you have questions, please contact our Agency between the hours of 9:00 a.m. to 5:00 p.m. at (518) 719-3700. If the Agency is closed and you are in need of immediate assistance, please call the Greene County Emergency Control Department at (518) 622-3344, and request to have the on-call caseworker contact you.

The Greene County Department of Social Services

411 Main St #238 Catskill, NY 12414

Phone: (518) 719-3700

Email: dss@discovergreene.com

After-Hours Phone: (518) 622-3344

Source: <https://www.greenegovernment.com/departments/social-services>

Date Revised: 05/01/2024

Privately Funded Shelters

At this current time, there are no known resources providing this service locally.

Date Revised: 05/01/2024

Homeless Prevention Services

The Legal Aid Society of Northeastern New York has a Eviction Prevention Project to help low and moderate income homeowners at risk of foreclosure. Homeowners may be entitled to a settlement conference. If you have been served with a summons and complaint for a foreclosure lawsuit, or are notified about a possible settlement conference before a judge, please call the Legal Aid Society right away.

The Legal Aid Society of Northeastern New York is open Monday through Fridays, except holidays between 9:00 a.m. and 5:00 p.m.; the office is closed daily for lunch between 12:00 p.m. and 1:00 p.m.

Legal Aid Society of New York

95 Central Avenue Albany, New York 12206

Phone: 518-462-6765

Secondary Phone: 1-800-462-2922

Facebook: <https://www.facebook.com/LASNYY/>

Source: <https://www.lasny.org/get-help>

Community Action of Greene County

7856 Rte 9W, Catskill, NY 12414

518-943-9205

St. Catherine's

40 N. Main Avenue Albany NY 12203

518-453-6700

Date Revised: 05/01/2024

Additional Information

Updates

To request an update on one or more of the services presented, please contact Elizabeth Mosier at CARES via email at emosier@caresny.org.

Schedule a Meeting

Meet with a CARES Coordinated Entry Specialist to discuss the circumstances of the Member in detail or to learn more information about homeless services and programs in the region, please schedule an appointment by using the link below:

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<https://forms.office.com/Pages/ResponsePage.aspx?id=8FEMt95aa0G6kfWj-vkAiugFMsJguzxAjVeVvXbIF7FUN1kxMkkzWFA3VEpUNkplOEedLRzBFMENONiQIQCN0PWcu>

Hamilton County

Domestic Violence Services

Our mission for Hamilton County Social Services is to enhance the quality of life for residents who find themselves in need of assistance. We aim to provide the necessary supports for eligible families and individuals so they may achieve a higher quality of life, independence, health and dignity. The office is open Monday - Friday 8:00 AM to 4:30 PM. In case of crisis or emergency call: Domestic Violence: 1-800-721-8534.

Hamilton County Department of Social Services

PO Box 725, 139 White Birch Lane

Indian Lake, New York 12842-0725

Phone: (518) 648-6131

Fax: (518) 648-5257

Date Revised: 05/01/2024

Source: <https://www.hamiltoncounty.com/health-human-services/social-services>

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Runaway and Youth Homeless Shelter

At this current time, there are no known resources providing this service locally.

Date Revised: 5/1/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

At this current time, there are no known resources providing this service locally.

Date Revised: 5/1/2024

Privately Funded Shelters

At this current time, there are no known resources providing this service locally.

Date Revised: 5/1/2024

Homeless Prevention Services

At this current time, there are no known resources providing this service locally.

Date Revised: 5/1/2024

Additional Information

Updates

To request an update on one or more of the services presented, please contact Elizabeth Mosier at CARES via email at emosier@caresny.org.

Schedule a Meeting

Meet with a CARES Coordinated Entry Specialist to discuss the circumstances of the Member in detail or to learn more information about homeless services and programs in the region, please schedule an appointment by using the link below:

[CDPHP - Coordinated Entry Client Criteria Assessment \(office.com\)](#)

<https://forms.office.com/Pages/ResponsePage.aspx?id=8FEMt95aa0G6kfWj-vkAiugFMsjguzxAjVeVvXblF7FUN1kxMkkzWFA3VEpUNkpIOEdLRzBFMENONiQIQCN0PWcu>

Herkimer County

Domestic Violence Services

Our program strives to prevent the cycle of violence through education, intervention, and social change.

We serve those affected by domestic violence regardless of religion, race, ethnicity, socio-economic status, marital status, age, physical ability, sexual orientation, or gender identity. The hotline is not only for victims in crisis: anyone who needs assistance with a domestic violence situation, including friends and family of a victim, may call for support and information.

Catholic Charities of Herkimer County

61 West St, Ilion, NY 13357

Phone: (315) 894-9917

24-Hour Hotline: (315) 866-0458

Fax: (315) 894-6313

Website: <https://ccherkimercounty.org>

Facebook: <https://www.facebook.com/Domestic-Violence-Program-of-Herkimer-County-145803969192767/>

Source: <https://ccherkimercounty.org>; <https://www.herkimerdvp.org/>

Date Revised: 05/01/2024

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Runaway and Youth Homeless Shelter

Runaway and Homeless Youth Program (RHY) works with runaway, homeless, and at-risk youth up to the age of 21, providing 24-hour crisis hotline, emergency housing, crisis and on-going counseling for youth and families; transportation; independent living skills, referrals; academic tutoring; mentoring and advocacy.

Catholic Charities of Herkimer County

61 West St, Ilion, NY 13357

Phone: (315) 866-1112

Fax: (315) 894-6313

Website: <https://ccherkimercounty.org>

24-Hour Hotline: (315) 866-1112

Facebook: <https://www.facebook.com/pg/catholiccharitiesRHYprogram/>

Source: <https://www.rhyp.org/>

Date Revised: 05/01/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

At this current time, there are no known resources providing this service locally.

Date Revised: 05/01/2024

Privately Funded Shelters

At this current time, there are no known resources providing this service locally.

Date Revised: 05/01/2024

Homeless Prevention Services

Catholic Charities responds to the unmet needs of individuals and families in Herkimer County with emergency assistance by providing for needs such as food, medication, infant formula, short term shelter, utilities and clothing.

Catholic Charities of Herkimer County

61 West St, Ilion, NY 13357

Phone: (315) 866-1112

Fax: (315) 894-6313

Website: <https://ccherkimercounty.org>

Source: <https://ccherkimercounty.org/services-and-programs/emergency-assistance-programs/>

Date Revised: 05/01/2024

Additional Information

Updates

To request an update on one or more of the services presented, please contact Elizabeth Mosier at CARES via email at emosier@caresny.org.

Schedule a Meeting

Meet with a CARES Coordinated Entry Specialist to discuss the circumstances of the Member in detail or to learn more information about homeless services and programs in the region, please schedule an appointment by using the link below:

[CDPHP - Coordinated Entry Client Criteria Assessment \(office.com\)](#)

<https://forms.office.com/Pages/ResponsePage.aspx?id=8FEMt95aa0G6kfWj-vkAiugFMsjguzxAjVeVvXbIF7FUN1kxMkkzWFA3VEpUNkplOEdLRzBFMENONiQIQCN0PWcu>

Montgomery County

Domestic Violence Services

In 1922, Catholic Charities of Fulton and Montgomery Counties began their commitment to helping victims of Domestic Violence in Montgomery County. A few years later, we began serving innocent victims of other crimes, such as assault, robbery, arson, and DWI, with assistance of Office of Victims Services. The following free and confidential services are available to ALL victims:

These services are available to individuals regardless of age, religion, gender, or sexual orientation. For further information or to speak with an advocate, please call our hotline: (518) 842-3384.

Catholic Charities of Fulton and Montgomery County

1 Kimball St Amsterdam, NY 12010

Phone: (518) 842-3384

Fax: (518) 842-4245

Website: <https://www.catholiccharitiesfmc.org>

Facebook: <https://www.facebook.com/Catholiccharitiesfmc>

Source: <https://www.catholiccharitiesfmc.org>

Date Revised: 05/1/2024

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Runaway and Youth Homeless Shelter

The CAPTAIN CHS Emergency Runaway and Homeless Youth Shelter opened in 1998 and serves male and female youth ages 13 to 17. The Youth Shelter is located in the Town of Malta and serves youth from eight surrounding counties: Saratoga, Washington, Warren, Schenectady, Albany, Rensselaer, Montgomery and Fulton.

The Youth Shelter operates around the clock, every day of the year. CAPTAIN CHS accepts youth 24-hours a day from various locations and referral sources, with the goal of providing immediate emergency shelter to youth in crisis. We actively market and advertise a 24-hour crisis phone line, which is staffed by an on-call supervisor who can help youth, their families or other providers coordinate shelter for the youth.

CAPTAIN Youth and Family Services

31 East Fulton Street Gloversville NY 12078

Phone: (518) 371-1185

Website: <http://www.captaincares.org/>

On-Call Emergency Phone/Text answered 24/7/365: (518) 369-9928

Source: <http://www.captaincares.org/>

Date Revised: 05/01/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

IPH(Danielle's House) is the only program of its kind in Montgomery County which offers a mix of emergency, transitional, and permanent housing. Between November and April, the first floor provides 8 seasonal emergency shelter beds for adults and families who are homeless. Year-round, the second and third floors contain single room occupancy units that provide permanent housing for homeless individuals.

IPH (Danielle's House)

218 East Main Street

Amsterdam, NY 12010

Phone: (518) 627-4649

Website: <https://www.iphny.org>

Facebook: <https://www.facebook.com/danielleshouseiph/>

Sources: <https://www.iphny.org/what-we-do>

Date Revised: 05/01/2024

Privately Funded Shelters

At this current time, there are no known resources providing this service locally.

Date Revised: 05/01/2024

Homeless Prevention Services

The Legal Aid Society of Northeastern New York has a Foreclosure Prevention Project to help low and moderate income homeowners at risk of foreclosure. Homeowners may be entitled to a settlement conference. If you have been served with a summons and complaint for a foreclosure lawsuit, or are notified about a possible settlement conference before a judge, please call the Legal Aid Society right away. The Legal Aid Society of Northeastern New York is open Monday through Fridays, except holidays between 9:00 a.m. and 5:00 p.m.; the office is closed daily for lunch between 12:00 p.m. and 1:00 p.m. All calls will be routed through the legal line.

Legal Aid Society of Northeastern New York

6 Market St, Amsterdam, NY 12010

Phone: 833-628-0087

Fax: 877-324-1848

<https://www.lasnny.org/>

Facebook: <https://www.facebook.com/LASNNY/>

Source: <https://www.lasnny.org/get-help/>

Date Revised: 05/01/2024

Additional Information

Updates

To request an update on one or more of the services presented, please contact Elizabeth Mosier at CARES via email at emosier@caresny.org.

Schedule a Meeting

Meet with a CARES Coordinated Entry Specialist to discuss the circumstances of the Member in detail or to learn more information about homeless services and programs in the region, please schedule an appointment by using the link below:

[CDPHP - Coordinated Entry Client Criteria Assessment \(office.com\)](#)

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Orange County

Domestic Violence Services

FEARLESS HUDSON VALLEY

P.O. Box 649 Newburgh, NY 12551

24-hour Hotline: (845)-562-5340

Office (845)-562-5365

Date Revised: 05/01/2024

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Runaway and Youth Homeless Shelter

At this current time, there are no known resources providing this service locally.

Date Revised: 05/1/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

Clients who are seeking shelter should contact Orange County Social Services at (845) 291-4000. Clients may also present in person to their local Department of Social Services to determine eligibility for emergency housing. Orange County Social Services is open from 9am to 5pm Monday through Friday.

Orange County Social Services

(845)-291-4000

11 Quarry Rd. Goshen NY 10924

Date Revised: 05/01/2024

Privately Funded Shelters

Date Revised: 05/01/2024

Homeless Prevention Services

At this current time, there are no known resources providing this service locally.

Date Revised: 05/01/2024

Additional Information

Updates

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Schedule a Meeting

Meet with a CARES Coordinated Entry Specialist to discuss the circumstances of the Member in detail or to learn more information about homeless services and programs in the region, please schedule an appointment by using the link below:

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Otsego County

Domestic Violence Services

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 05/01/2024

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Runaway and Youth Homeless Shelter

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 05/01/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 05/01/2024

Privately Funded Shelters

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 05/01/2024

Homeless Prevention Services

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 05/01/2024

Additional Information

Updates

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Rensselaer County

Domestic Violence Services

Unity House Domestic Violence Services: A 24 hour domestic violence hotline, text line and web chat feature offers anonymous services which provide crisis intervention, information and referrals 24-hour a day, year-round. Collect calls are accepted.

To talk with an advocate in confidence call (518) 272-2370, text (518) 720-6161 or use the web chat online: rc.chat/hhdvs. Unity House offers 911 cell phones that are available for victims of Domestic Violence free of charge. Call (518) 272-5917.

Unity House

504 Broadway Troy, NY 12180

Phone: (518)272-5917

Call: (518) 272-2370

Text: (518) 720-6161

Chat: rc.chat/uhdvs

Facebook: <https://www.facebook.com/UnityHouseofTroyInc/>

Source: <https://www.unityhousesny.org/about/contact/>

Date Revised: 05/01/2024

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Rensselaer County Department of Social Services Domestic Violence

<https://www.rensco.com/departments/social-services/domestic-violence/>

Runaway and Youth Homeless Shelter

The CAPTAIN CHS Runaway & Homeless Youth Shelter is a temporary shelter certified by the NYS Office of Children and Family Services serving youth ages 13-17 who are homeless, runaway, or in an otherwise unsafe situation. Youth can utilize our program and services for up to 30 days or as long as is necessary, and know that they will be safe and find refuge in a home-like environment.

The Youth Shelter provides case management services and involves the youth in daily activities while they receive support and encouragement from trained adults they can trust. During their stay, all efforts are made to connect youth with a safe and stable home, by reuniting the youth with their families or with another permanent living arrangement. The Youth Shelter operates around the clock, every day of the year, accepting youth 24-hours a day from various locations and referral sources.

CAPTAIN Community Human Services

5 Municipal Plaza Suite 3

Clifton Park, NY 12065

Phone: (518) 371-1185

Secondary Phone: (518) 383-7997

Facebook: <https://www.facebook.com/CAPTAINCHS/>

Source: <https://captaincares.org/>

Date Revised: 05/01/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

Safe Inc. 518-374-0166

County Contracted Shelters

Clients may present in person to their local Department of Social Services to be found eligible for emergency housing. The Rensselaer County Department of Social Services is open from 9:00 am to 4:30 pm on business days. DSS has a non-public on-call line that shelter staff can call if someone presents to the shelter.

Rensselaer County Department of Social Services

(518)266-7800

547 River St. Troy NY 12180

Privately Funded Shelters

At this current time, there are no known resources providing this service locally.

Updated 5/1/24

Homeless Prevention Services

Legal Aid provides financial and legal assistance to help program participants regain stability in their current permanent housing or move into other permanent housing and achieve stability in that housing situation.

Unity House provides financial assistance and case management services to provide homeless prevention rental arrears and on-going rental assistance. Unity House assists participants to regain stability in their current permanent housing or move into other permanent housing and achieve stability in that housing.

The YWCA provides financial assistance and case management services to clients in the form of rental arrears and possible on-going rental assistance. The YWCA works to assist with providing housing stability.

Catholic Charities, recognizing human need at all stages of life, responds to all persons regardless of race, creed, or lifestyle, with special emphasis on the economically poor and the vulnerable. Catholic Charities provides rental assistance, case management and advocacy with landlord to ensure assistance will prevent eviction and tenant has the ability to pay going forward.

Legal Aid Society of New York

95 Central Avenue Albany, New York 12206

Phone: (518) 462-6765

Facebook: <https://www.facebook.com/LASNNY/>

Unity House of Troy

504 Broadway Troy, NY 12180

Phone: (518) 274-2607

Facebook: <https://www.facebook.com/UnityHouseofTroyInc/>

YWCA

21 First Street Troy, NY 12180

Phone: (518) 274-7100

Facebook: <https://www.facebook.com/ywca.gcr>

Catholic Charities Tri-County Services

50 Herrick St Rensselaer, NY 12144

Phone: (518) 512-3577

Facebook: <https://www.facebook.com/ccrcda>

Source: <https://www.lasnny.org/get-help/>

<https://www.unityhouseny.org/about/contact/>

<https://www.ywca-gcr.org/>

http://www.ccrcda.org/agencies_and_programs/Catholic-Charities-Tri-County-Services

Date Revised: 05/01/2024

Additional Information

Updates

To request an update on one or more of the services presented, please contact Elizabeth Mosier at CARES via email at emosier@caresny.org.

Schedule a Meeting

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Saratoga County

Domestic Violence Services

Wellspring has been committed to helping survivors of relationship abuse (domestic violence) and sexual assault for 40 years. What started as a small organization to provide basic shelter and crisis services now has a vision of ending relationship and sexual abuse in the community. Wellspring offers a full range of emergency, shelter, and community services, none of which are influenced in any manner in regards to age, race, creed, color, national origin, marital status, gender, religion, sexual orientation, gender identity or expression, military status, genetic predisposition or carrier status, disability, or any other protected class. All of our services are free and confidential.

Wellspring advocates are available to anyone who needs our services 24 hours a day, 7 days a week, 365 days a year via our telephone hotline 518-584-818. Wellspring provides sanctuary and support for victims of domestic violence who are not safe in their homes due to their abuser's behavior via an emergency shelter as well as long-term housing assistance with the New View housing program.

Wellspring

2816 US-9, Malta, NY 12020

Phone: (518) 583-0280

Facebook: <https://www.facebook.com/WellspringCares/>

Source: <https://www.wellspringcares.org/>

Date Revised: 05/01/2024

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Runaway and Youth Homeless Shelter

The CAPTAIN CHS Runaway & Homeless Youth Shelter is a temporary shelter certified by the NYS Office of Children and Family Services serving youth ages 13-17 who are homeless, runaway, or in an otherwise unsafe situation. Youth can utilize our program and services for up to 30 days or as long as is necessary, and know that they will be safe and find refuge in a home-like environment.

The Youth Shelter provides case management services and involves the youth in daily activities while they receive support and encouragement from trained adults they can trust. During their stay, all efforts are made to connect youth with a safe and stable home, by reuniting the youth with their families or with another permanent living arrangement. The Youth Shelter operates around the clock, every day of the year, accepting youth 24-hours a day from various locations and referral sources.

CAPTAIN Community Human Services

5 Municipal Plaza Suite 3

Clifton Park, NY 12065

Phone: (518) 371-1185

Secondary Phone: (518) 383-7997

Facebook: <https://www.facebook.com/CAPTAINCHS/>

Source: <https://captaincares.org/>

Date Revised: 05/01/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

Clients may also present in person to their local Department of Social Services to be found eligible for emergency housing. The Saratoga County Department of Social Services is open from 9:00 am to 4:30 pm on business days. DSS will place families at hotel/motels or pay for their stay at Mother Anderson shelter or individuals will be placed at the Shelters of Saratoga.

The Saratoga County Department of Social Services

152 West High Street

Ballston Spa, NY 12020

Phone: (518) 884-4140

Source: <https://www.saratogacountyny.gov/departments/social-services/>

Date Revised: 05/01/2024

Privately Funded Shelters

Clients who are seeking shelter, but do not qualify for Saratoga County Department of Social Services Contracted Shelters may access a privately funded shelter. In Saratoga County, Shelters of Saratoga, Mother Anderson Women's and Children's Homeless Shelter and Code Blue Shelters (during extreme winter conditions) are available to provide services.

The shelters provide a home-like environment where houseguests have a safe, structured and sober place to stay. They are provided with all the amenities of home – a comfortable place to sleep, nutritious meals and much more. The shelters can house up to 35 men and women over 18 years of age who are currently homeless. For Shelter bed availability please call 518-581-1097.

Currently, the Mother Anderson Shelter (W.C.H.S.), aides women, and children throughout the state of New York. W.C.H.S. has helped hundreds of women throughout the years; things like recovery, employment, and housing programs that will help them regain their lives.

Shelters of Saratoga

14 Walworth street Saratoga Springs, NY 12866

Phone: (518) 581-1097

Mother Anderson Women's and Children's Homeless Shelter (W.C.H.S)

60 Caroline Street Saratoga Springs, NY 12866

Phone: (518) 226-0696

RISE Adelphi Shelter

4 Adelphi St, Saratoga Springs, NY 12866

Phone: (518)-306-5479

Sources: <http://sheltersofsaratoga.org/>

<http://www.soulsavingstationchurch.com/women-s---children-s-homeless-shelter-of-upstate-ny.html>

<https://www.riseservices.org/what-we-do/advocacy-and-outreach/adelphi-street-shelter/>

Date Revised: 05/01/2024

Homeless Prevention Services

CAPTAIN'S Solutions to End Homelessness Program (STEHP) is a NYS-funded program to help individuals and families facing a housing crisis. The goal of STEHP is to keep people in our community stably housed. The funding provides financial assistance for those who are homeless or at-risk of homelessness. For more information or to find out if you qualify, please contact the STEHP Program Manager at 518-371-1185.

CAPTAIN'S Family Assistance Program provides one-time, emergency financial assistance for individuals and families experiencing a hardship or crisis that could leave them without heat, shelter, or other essential needs. Emergency rental or utility assistance is available to those residents of Southern Saratoga County who have received a notice of eviction, are at imminent risk of losing their housing, are literally homeless, or are facing a utility shutoff.

To find out if you qualify for emergency assistance, you must apply with our Family Assistance Program Associate by calling 518-371-1185

CAPTAIN Community Human Services

5 Municipal Plaza Suite 3

Clifton Park, NY 12065

Phone: (518) 371-1185

Facebook: <https://www.facebook.com/CAPTAINCHS/>

Source: <https://captaincares.org/>

Date Revised: 05/01/2024

Additional Information

Updates

To request an update on one or more of the services presented, please contact Elizabeth Mosier at CARES via email at emosier@caresny.org.

Schedule a Meeting

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Schenectady County

Domestic Violence Services

Since its beginnings in 1888, YWCA of Schenectady, The YWCA North Eastern NY has served women and families in Schenectady and the surrounding region. The YWCA offers many resources and services to victims of domestic violence and their families including the only licensed domestic violence shelter in Schenectady County; offers a secure place for victims and their children that is staffed 24 hours/day, 7 days/week, 365 days/year.

The YWCA also provides a 24-hour emergency hotline for victims – 518.374.3386, advocates located at Schenectady Police station, Family Court, and Child Protective Services, free and confidential individual and group counseling and a Domestic Violence Holiday Assistance Program that provides women, men and children with gifts, wrapping paper, and household items that were generously donated from community members and organizations.

YWCA

44 Washington Avenue, Schenectady NY 12305

Phone: (518) 374-3394

Facebook: <https://www.facebook.com/YWCANENY/>

Source: <https://www.ywca-neny.org/>

Date Revised: 5/1/2024

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Runaway and Youth Homeless Shelter

Safe Inc. of Schenectady exists to provide outreach, shelter, counseling, and supportive services to runaway homeless youth who are sexually exploited or trafficked. Safe Inc. provides a youth shelter "Safe House" that serves 200 plus youth per year. Safe House also provides respite to youth and families, a life skills program for young adults age 12-35, an aftercare program that works with young teens and their families to keep them off the street. Safe House's emergency shelter and outreach program focuses on sexually exploited and trafficked youth.

Safe Inc. of Schenectady

1344 Albany Street, Schenectady NY 12304

Office Phone: (518) 374-0166

24-Hour line: (518) 374-5178

Facebook: <https://www.facebook.com/SafeSchenectady/>

Source: <https://safeincoschenectady.org/>

Date Revised: 5/1/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

Clients should present in person to the Department of Social Services to be found eligible for emergency shelter assistance. The Schenectady County Department of Social Services is open from 9:00 am to 4:30 pm on business Monday through Friday.

The Schenectady County Department of Social Services

797 Broadway Schenectady, NY 12305

Phone: (518) 388-4470

Source: <https://schenectadycounty.com/dss>

Date Revised: 5/1/2024

Privately Funded Shelters

Clients who are seeking shelter, but do not qualify for Schenectady County Department of Social Services Contracted Shelters may access a privately funded shelter. In Schenectady County, City Mission, and Salvation Army Booth Home, and Code Blue Shelters (during extreme winter conditions) are available to provide services.

City Mission provides shelter to homeless men, women and children. Our shelters are open 24/7, 365 days a year-- ready to welcome people as they arrive off the streets.

The Evangeline Booth Miracle Home is a 21 bed shelter for women and their children in crisis. Rooms and meals are provided on a temporary basis, until those who are experiencing homelessness due to family crisis, abuse or financial difficulty can get back into a more permanent and secure housing situation.

City Mission

427 Hamilton Street Schenectady, NY 12305

Phone: (518) 434-2910

Facebook: <https://www.facebook.com/citymissionofscheneactady/>

Salvation Army- Booth Home

168 Lafayette St Schenectady NY 12305

Phone: (518) 370-0276

Facebook: <https://www.facebook.com/SalvationArmySchenectady/>

www.citymission.com

www.easternusa.salvationarmy.org/empire/schenectady/

Date Revised: 5/1/2024

Homeless Prevention Services

Legal Aid provides financial and legal assistance to help program participants regain stability in their current permanent housing or move into other permanent housing and achieve stability in that housing situation.

In partnership with the community, SCAP develops and implements lasting solutions for people of all ages to move out of poverty. SCAP provides financial assistance, rental assistance and utility assistance along with case management and housing search and placement.

Legal Aid Society of New York

95 Central Avenue Albany, New York 12206

Phone: (518)-462-6765

Facebook: <https://www.facebook.com/LASNNY/>

Schenectady Community Action Program (SCAP)

913 Albany Street Schenectady, NY 12307

Phone: (518) 374-9181

Facebook: <https://www.facebook.com/scapny/>

Source: www.lasnny.org/get-help/

www.scapny.org

Date Revised: 5/1/2024

Additional Information

Updates

To request an update on one or more of the services presented, please contact Elizabeth Mosier CARES via email at emosier@caresny.org.

Schedule a Meeting

Meet with a CARES Coordinated Entry Specialist to discuss the circumstances of the Member in detail or to learn more information about homeless services and programs in the region, please schedule an appointment by using the link below:

[CDPHP - Coordinated Entry Client Criteria Assessment \(office.com\)](#)

<https://forms.office.com/Pages/ResponsePage.aspx?id=8FEMt95aa0G6kfWj-vkAiugFMsJguzxAjVeVvXbIF7FUN1kxMkkzWFA3VEpUNkplOEedLRzBFMENONiQIQCN0PWcu>

Schoharie County

Domestic Violence Services

Those fleeing Domestic Violence can contact the Catholic Charities of Delaware, Otsego and Schoharie County. The program's goal is to provide support and practical aids to people who have experienced and are surviving intimate partner violence. The program is committed to providing survivor-centered services. All services are confidential.

Catholic Charities of Delaware, Otsego and Schoharie County

489 West Main Street, Cobleskill, NY 12043

Phone: (518) 234-3581

Fax: (518) 234-8423

24 Hour Crisis Hotline: (518) 234-2231.

Facebook: <https://www.facebook.com/scdvinfo/>

Website: <http://www.charitiesccdoss.org/>

Source: <http://www.charitiesccdoss.org/>

Date Revised: 5/1/2024

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Runaway and Youth Homeless Shelter

At this current time, there are no known resources providing this service locally.

Date Revised: 5/01/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

At this current time, there are no known resources providing this service locally.

Date Revised: 05/01/2024

Privately Funded Shelters

At this current time, there are no known resources providing this service locally.

Date Revised: 05/01/2024

Homeless Prevention Services

The Legal Aid Society of Northeastern New York has a Foreclosure Prevention Project to help low and moderate income homeowners at risk of foreclosure. Homeowners may be entitled to a settlement conference. If you have been served with a summons and complaint for a foreclosure lawsuit, or are notified about a possible settlement conference before a judge, please call the Legal Aid Society right away. The Legal Aid Society of Northeastern New York is open Monday through Fridays, except holidays between 9:00 a.m. and 5:00 p.m.; the office is closed daily for lunch between 12:00 p.m. and 1:00 p.m.

The Legal Aid Society of Northeastern New York (LASNNY)

6 Market Street, Amsterdam, New York 12010

Phone: 833-628-0087

Fax: 877-324-1848

Facebook: <https://www.facebook.com/LASNNY>

Website: <https://www.lasnny.org/>

Source: <https://www.lasnny.org/get-help/>

Date Revised: 05/01/2024

Additional Information

Updates

To request an update on one or more of the services presented, please contact Elizabeth Mosier at CARES via email at emosier@caresny.org.

Schedule a Meeting

Meet with a CARES Coordinated Entry Specialist to discuss the circumstances of the Member in detail or to learn more information about homeless services and programs in the region, please schedule an appointment by using the link below:

[CDPHP - Coordinated Entry Client Criteria Assessment \(office.com\)](#)

<https://forms.office.com/Pages/ResponsePage.aspx?id=8FEMt95aa0G6kfWj-vkAiugFMsJguzxAjVeVvXbIF7FUN1kxMkkzWFA3VEpUNkplOEedLRzBFMENONiQIQCN0PWcu>

Tioga County

Domestic Violence Services

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 05/01/2024

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Runaway and Youth Homeless Shelter

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 05/01/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 05/01/2024

Privately Funded Shelters

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 05/01/2024

Homeless Prevention Services

Please contact 2-1-1 Susquehanna River Region between 8:00am – 5:00pm Monday through Friday. Alternatively, call 2-1-1 (211 or 1-800-901-2180) 24/7 to speak to someone who can connect individuals and families in crisis with services.

Call: 211 or 1-800-901-2180

Search: Welcome to 2-1-1 Susquehanna River Region's online database

Email: 211helpline@ihsnet.org

Source: <http://www.helpme211.org/find-help>

Date Revised: 05/01/2024

Additional Information

Updates

To request an update on one or more of the services presented, please contact Elizabeth Mosier at CARES via email at emosier@caresny.org.

Schedule a Meeting

Meet with a CARES Coordinated Entry Specialist to discuss the circumstances of the Member in detail or to learn more information about homeless services and programs in the region, please schedule an appointment by using the link below:

[CDPHP - Coordinated Entry Client Criteria Assessment \(office.com\)](#)

<https://forms.office.com/Pages/ResponsePage.aspx?id=8FEMt95aa0G6kfWj-vkAiugFMsJguzxAjVeVvXbIF7FUN1kxMkkzWFA3VEpUNkplOEedLRzBFMENONiQIQCN0PWcu>

Ulster County

Domestic Violence Services

Family of Woodstock

Family's Domestic Violence Services include:

- A 17-bed shelter for survivors of domestic violence, The Washbourne House, is located in a confidential location in Ulster County. Residents receive individual and group support-counseling, case management, parenting and children's services, advocacy and extensive referrals. Call Family of Woodstock's 24-hour crisis hotline or text to 845-679-2485.
- Non Residential Services including short-term individual domestic violence crisis counseling, case management, safety planning for yourself and your children, and support groups. Call Family of Woodstock's 24-hour crisis hotline or text to 845-679-2485

Date Revised: 5/1/2024

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Runaway and Youth Homeless Shelter

FAMILY HOUSE

(Confidential Location)

Rosendale, NY 12472

Program Hours: Access to the shelter is available 24 hours a day.

PRIMARY FUNCTIONS: Emergency shelter for up to 14 runaway and homeless youth, ages 12 – 17, for an initial stay of up to 30 days, and an additional 30 days approved by the Ulster County Runaway Coordinator.

Mailing Address:

PO Box 3516

Kingston, NY 12402

(845) 338-5953

Date Revised: 1/8/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

Clients who are seeking shelter should contact their local Department of Social Services. Clients may also present in person to their local Department of Social Services to determine eligibility for emergency shelter. The Ulster County Department of Social Services is open from 8:00 am to 5:00 pm Monday through Friday.

Ulster County Department of Social Services

(845)334-5000

1061 Development Ct. Kingston, NY 12401

For after-hours placement call Family of Woodstock Hotline Call 24/7 or Text to (845) 679-2485

Date Revised: 1/8/2024

Privately Funded Shelters

At this current time there are no known resouces providing this service locally.

Date Revised: 1/8/2024

Homeless Prevention Services

Family of Woodstock: Family Inn

38 Thomas Street
Kingston, NY 12401
Tel.: 845.340.1847

Legal Services of the Hudson Valley
Homelessness Prevention & Income Stabilization Services

Legal Services of the Hudson Valley provides counseling for LGBTQ+ issues, elder law, veteran benefits, income stabilization, housing issues to avoid homelessness, as well as representing victims of domestic violence and crime. Their services are critical to low and moderate income families and individuals in Ulster County.

<https://LSHV.org>

877-574-8529

Date Revised: 1/8/2024

Additional Information

Updates

To request an update on one or more of the services presented, please contact Elizabeth Mosier at CARES via email at emosier@caresnyorg.

Schedule a Meeting

Meet with a CARES Coordinated Entry Specialist to discuss the circumstances of the Member in detail or to learn more information about homeless services and programs in the region, please schedule an appointment by using the link below:

[CDPHP - Coordinated Entry Client Criteria Assessment \(office.com\)](#)

<https://forms.office.com/Pages/ResponsePage.aspx?id=8FEMt95aa0G6kfWj-vkAiugFMsJguzxAjVeVvXbIF7FUN1kxMkkzWFA3VEpUNkplOEedLRzBFMENONiQIQCN0PWcu>

Warren County

Domestic Violence Services

The Domestic Violence Project serves victims of domestic violence and their children in Warren and Washington Counties. Services include: a 24-hour hotline, emergency shelter, supportive counseling, advocacy, crime victim assistance, support groups, community education and outreach

Domestic Violence project of Warren and Washington Counties

35 Broad street Glens Falls, NY 12801

Phone: (518) 793-9496

Facebook: <https://www.facebook.com/domesticviolenceprojectww/>

Source: <https://www.ccrda.org/get-help/warren-county/>

Date Revised: 05/1/2024

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Runaway and Youth Homeless Shelter

WAIT House's Crisis services program is an 9 bed co-ed emergency shelter for youth ages 16-24. The shelter is certified by the NY State office of Children and Family Services. The shelter opened in 2003. Wait House is staffed 24/7 and in addition to emergency shelter provides many other services to Youth. Services include case management, Needs assessment, linkages to services such as medical, mental health and substance abuse, reunification with family (if appropriate), connection to education, training and employment, on site tutoring and life-skills training and after care follow up and support after leaving the shelter.

WAIT House

10-12 Wait Street Glens Falls, NY 12801

Phone: (518)798-4384

Facebook: <https://www.facebook.com/wait.house>

Source: <https://hycwaithouse.org/>

Date Revised: 5/01/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

Clients may present in person to their local Department of Social Services to be found eligible for emergency housing. The Warren County Department of Social Services is open from 8:00 am to 5:00 pm on business days. DSS will place women/ families in hotel/motels and single males at the Open Door Mission or hotel/motel for shelter.

The Warren County Department of Social Services

1340 State Rt. 9 Lake George, NY 12845

Phone: (518) 761-6310

Source: <https://warrencountyny.gov/socserv>

<https://opendoor-ny.org/>

Date Revised: 05/01/2024

Privately Funded Shelters

Clients who are seeking shelter, but do not qualify for Warren County Department of Social Services Contracted Shelters may access a privately funded shelter. In Warren County, Open Door Mission and Code Blue Shelters (during extreme winter conditions) are available to provide services.

The Open Door staff meet those of you in the Greater Glens Falls region at your point of need regardless of race, gender, sexual orientation, national origin, creed, or religion. We provide practical solutions, to physical, spiritual, and relational brokenness by providing hunger relief and shelter. The Open Door provides emergency and transitional housing to the homeless and services including encouragement for daily living, case management, counseling, connections to community resources, medical screenings, substance abuse recovery programs and counseling, training classes, budgeting, life and job skills, transportation, and advocacy.

Open Door Mission

226 Warren Street Glens Falls, NY 12801

Phone: (518) 792-5900

Source: <https://opendoor-ny.org/need-help/>

Date Revised: 05/01/2024

Homeless Prevention Services

WAIT House prevention services include rental assistance, case management, Fiscal management and referrals to other related services.

WAIT House

10-12 Wait Street Glens Falls, NY 12801

Phone: (518) 371-1185

Facebook: <https://www.facebook.com/wait.house>

Source: <https://hycwaithouse.org>

Date Revised: 05/01/2024

Additional Information

Updates

To request an update on one or more of the services presented, please contact Elizabeth Mosier at CARES via email at emosier@caresny.org .

Schedule a Meeting

Meet with a CARES Coordinated Entry Specialist to discuss the circumstances of the Member in detail or to learn more information about homeless services and programs in the region, please schedule an appointment by using the link below:

[CDPHP - Coordinated Entry Client Criteria Assessment \(office.com\)](#)

<https://forms.office.com/Pages/ResponsePage.aspx?id=8FEMt95aa0G6kfWj-vkAiugFMsjguzxAjVeVvXblF7FUN1kxMkkzWFA3VEpUNkpIOEdLRzBFMENONiQIQCN0PWcu>

Washington County

Domestic Violence Services

The Domestic Violence Project serves victims of domestic violence and their children in Warren and Washington Counties. Services include: a 24-hour hotline, emergency shelter, supportive counseling, advocacy, crime victim assistance, support groups, community education and outreach.

Domestic Violence Project of Warren and Washington Counties

35 Broad street Glens Falls, NY 12801

Phone: (518) 793-9496

Facebook: <https://www.facebook.com/domesticviolenceprojectww/>

Source: <http://www.ccrda.org/> consider; [Get Help - Glens Falls County - Catholic Charities of the Diocese of Albany \(ccrda.org\)](#)

Date Revised: 11/23/2023

National Domestic Violence Hotline

1-800-799-7233

1-800-787-3224

New York State Office for the Prevention of Domestic Violence

<https://opdv.ny.gov/>

Runaway and Youth Homeless Shelter

WAIT House's Crisis services program is an 9 bed co-ed emergency shelter for youth ages 16-24. The shelter is certified by the NY State office of Children and Family Services. The shelter opened in 2003. Wait House is staffed 24/7 and in addition to emergency shelter provides many other services to Youth. Services include case management, Needs assessment, linkages to services such as medical, mental health and substance abuse, reunification with family (if appropriate), connection to education, training and employment, on site tutoring and life-skills training and after care follow up and support after leaving the shelter.

WAIT House

12 Wait Street Glens Falls, NY 12801

Phone: (518)798-4384

Facebook: <https://www.facebook.com/wait.house>

Source: <https://hycwaithouse.org/>

Date Revised: 11/23/2024

National Safe Place: 1-888-290-7233 or www.nationalsafeplace.org

1-800-RUNAWAY: 1-800-786-2929 or www.1800runaway.org

Love146 (child trafficking and exploitation): www.love146.org

County Contracted Shelters

Clients may present in person to their local Department of Social Services to be found eligible for emergency housing. The Washington County Department of Social Services is open from 8:30 am to 4:30 pm on business days. DSS will place women/ families in hotel/motels and single males in Open Door Mission or hotel/motel for shelter.

The Washington County Department of Social Services

383 Broadway Building B Fort Edward, NY 12826

Phone: (518)746-2300

Source: <https://warrencountyny.gov/socserv>

Date Revised: 11/24/2024

Privately Funded Shelters

Clients who are seeking shelter, but do not qualify for Washington County Department of Social Services Contracted Shelters may access a privately funded shelter. In Washington County, Open Door Mission and Code Blue Shelters (during extreme winter conditions) are available to provide services.

The Open Door staff meet those of you in the Greater Glens Falls region at your point of need regardless of race, gender, sexual orientation, national origin, creed, or religion. We provide practical solutions, to physical, spiritual, and relational brokenness by providing hunger relief and shelter. The Open Door provides emergency and transitional housing to the homeless and services including encouragement for daily living, case management, counseling, connections to community resources, medical screenings, substance abuse recovery programs and counseling, training classes, budgeting, life and job skills, transportation, and advocacy.

Open Door Mission

226 Warren Street Glens Falls, NY 12801

Phone: (518) 792-5900

Source: <https://opendoor-ny.org/need-help/>

Date Revised: 11/24/2023

Homeless Prevention Services

WAIT House prevention services include rental assistance, case management, Fiscal management and referrals to other related services.

WAIT House

12 Wait Street Glens Falls, NY 12801

Phone: (518) 371-1185

Facebook: <https://www.facebook.com/wait.house>

Source: <https://hycwaithouse.org>

Date Revised: 11/24/2023

Additional Information

Updates

To request an update on one or more of the services presented, please contact Elizabeth Mosier at CARES via email at emosier@caresny.org.

Schedule a Meeting

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<https://forms.office.com/Pages/ResponsePage.aspx?id=8FEMt95aa0G6kfWj-vkAiugFMsjguzxAjVeVvXblF7FUN1kxMkkzWFA3VEpUNkpIOEdLRzBFMENONiQIQCN0PWcu>