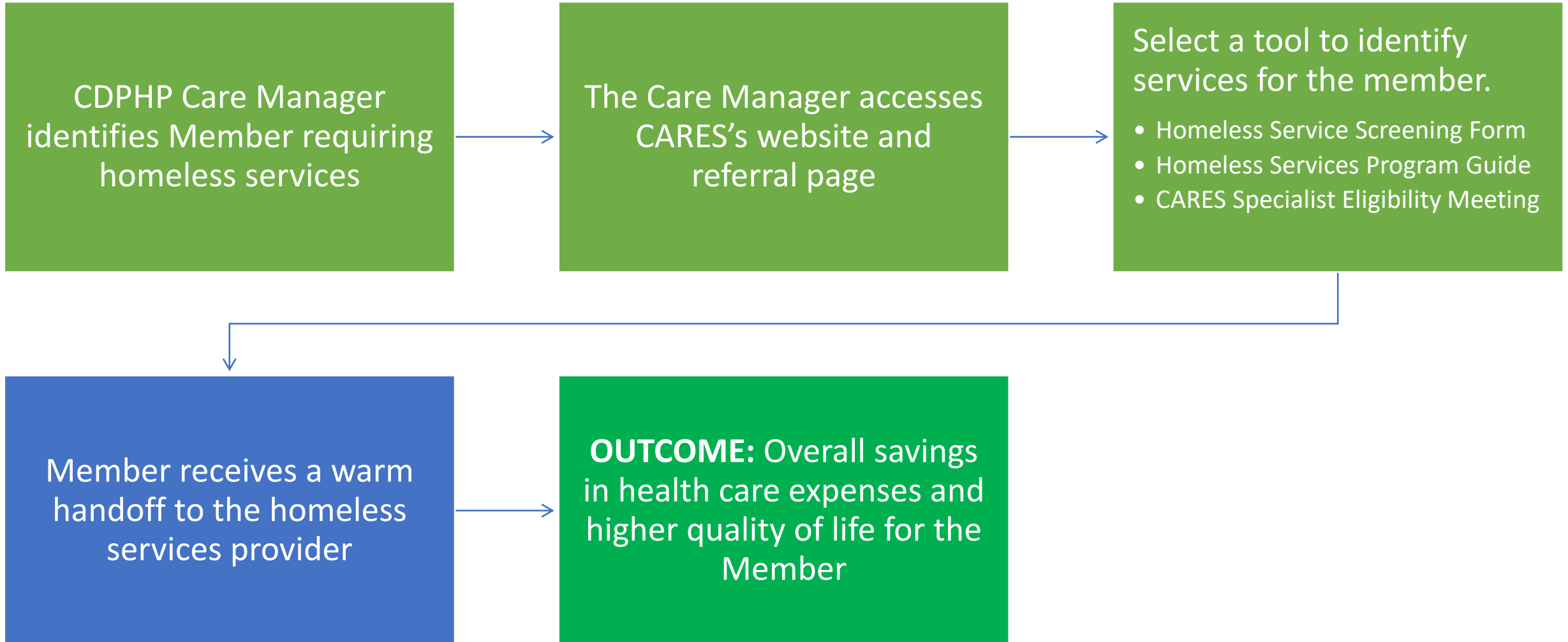


Housing and Homeless Services Referrals Process View



Homeless Services Screening Form Process View

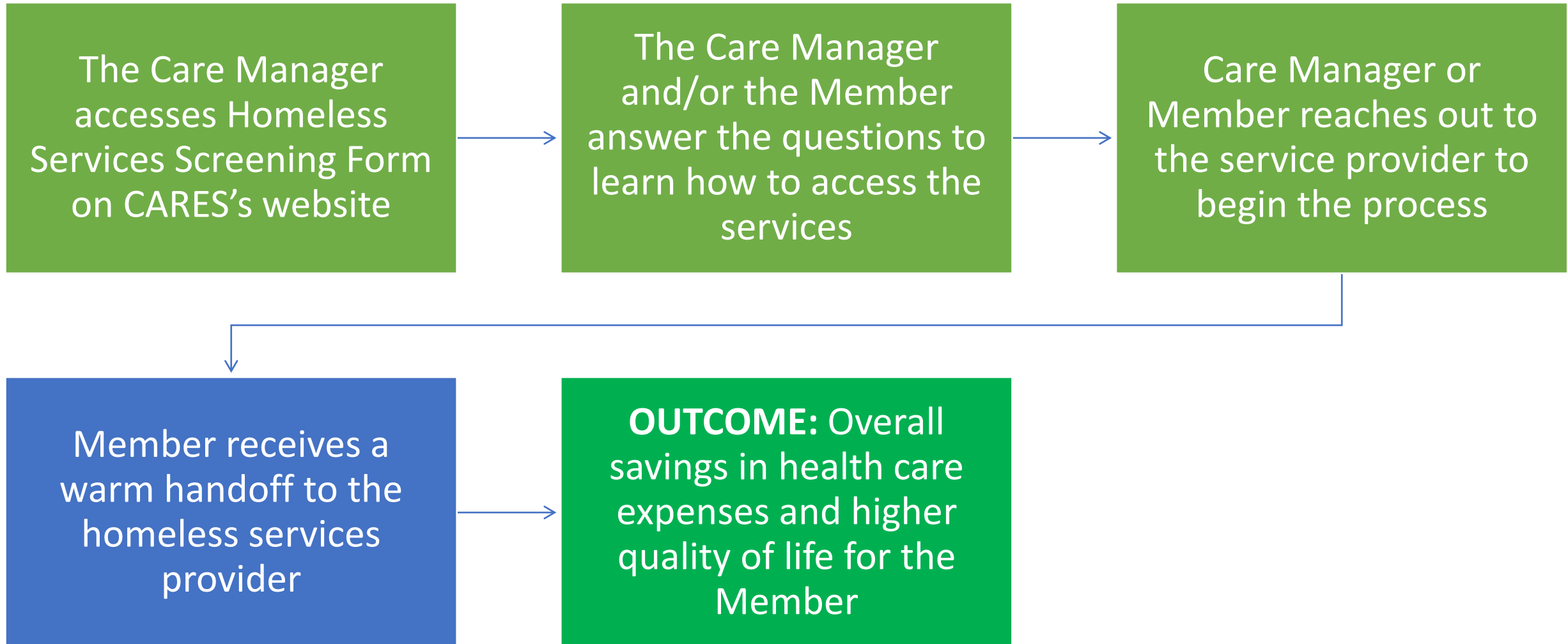
The Care Manager accesses Homeless Services Screening Form on CARES's website

The Care Manager and/or the Member answer the questions to learn how to access the services

Care Manager or Member reaches out to the service provider to begin the process

Member receives a warm handoff to the homeless services provider

OUTCOME: Overall savings in health care expenses and higher quality of life for the Member



Homeless Services Program Guide

Process View

The Care Manager accesses Homeless Services Points of Entry Guide on CARES's website

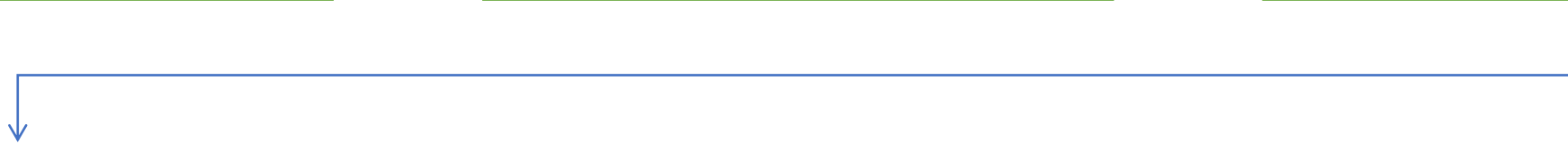
The Care Manager and the Member review guide learn about how to access the services

Care Manager or Member reaches out to the service provider to begin the process

Provider screens the Member for eligibility to receive services

Member receives a warm handoff to the homeless services provider

OUTCOME: Overall savings in health care expenses and higher quality of life for the Member



CARES Specialist Eligibility Meeting Process View

The Care Manager accesses the Housing Services Eligibility Meeting Scheduler on CARES's website

The Care Manager schedules a meeting with a CARES Coordinated Entry Specialist

The Member's eligibility for Housing Services is determined

The Member is referred to services they are eligible for

Member receives a warm handoff to the homeless services provider

OUTCOME: Overall savings in health care expenses and higher quality of life for the Member

