

# FY2019 - Performance Measurement Module (Sys PM)

## Summary Report for NY-523 - Glens Falls, Saratoga Springs/Saratoga, Washington, Warren, Hamilton Counties CoC

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.**  
**Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.**

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2018	FY 2019	Submitted FY 2018	FY 2019	Difference	Submitted FY 2018	FY 2019	Difference
1.1 Persons in ES and SH	416	504	44	52	8	24	25	1
1.2 Persons in ES, SH, and TH	472	565	65	69	4	28	30	2

b. This measure is based on data element 3.17.

This measure includes data from each client’s Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client’s entry date, effectively extending the client’s entry date backward in time. This “adjusted entry date” is then used in the calculations just as if it were the client’s actual entry date.

The construction of this measure changed, per HUD’s specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2018	FY 2019	Submitted FY 2018	FY 2019	Difference	Submitted FY 2018	FY 2019	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	533	598	144	180	36	47	52	5
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	589	659	154	193	39	55	58	3

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### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2019	% of Returns	FY 2019	% of Returns	FY 2019	% of Returns	FY 2019	% of Returns
Exit was from SO	1	0	0%	1	100%	0	0%	1	100%
Exit was from ES	219	36	16%	6	3%	7	3%	49	22%
Exit was from TH	41	5	12%	1	2%	0	0%	6	15%
Exit was from SH	0	0		0		0		0	
Exit was from PH	145	3	2%	1	1%	2	1%	6	4%
TOTAL Returns to Homelessness	406	44	11%	9	2%	9	2%	62	15%

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2018 PIT Count	January 2019 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	257	268	11
Emergency Shelter Total	213	239	26
Safe Haven Total	0	0	0
Transitional Housing Total	21	22	1
Total Sheltered Count	234	261	27
Unsheltered Count	23	7	-16

### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2018	FY 2019	Difference
Universe: Unduplicated Total sheltered homeless persons	473	569	96
Emergency Shelter Total	416	507	91
Safe Haven Total	0	0	0
Transitional Housing Total	70	73	3

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### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults (system stayers)	66	75	9
Number of adults with increased earned income	13	10	-3
Percentage of adults who increased earned income	20%	13%	-7%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults (system stayers)	66	75	9
Number of adults with increased non-employment cash income	27	25	-2
Percentage of adults who increased non-employment cash income	41%	33%	-8%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults (system stayers)	66	75	9
Number of adults with increased total income	34	30	-4
Percentage of adults who increased total income	52%	40%	-12%

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### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults who exited (system leavers)	61	64	3
Number of adults who exited with increased earned income	10	11	1
Percentage of adults who increased earned income	16%	17%	1%

### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults who exited (system leavers)	61	64	3
Number of adults who exited with increased non-employment cash income	18	13	-5
Percentage of adults who increased non-employment cash income	30%	20%	-10%

### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults who exited (system leavers)	61	64	3
Number of adults who exited with increased total income	27	22	-5
Percentage of adults who increased total income	44%	34%	-10%

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### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2018	FY 2019	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	415	508	93
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	70	78	8
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	345	430	85

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2018	FY 2019	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	617	694	77
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	104	110	6
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	513	584	71

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### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2019 (Oct 1, 2018 - Sept 30, 2019) reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2018	FY 2019	Difference
Universe: Persons who exit Street Outreach	13	14	1
Of persons above, those who exited to temporary & some institutional destinations	5	7	2
Of the persons above, those who exited to permanent housing destinations	3	0	-3
% Successful exits	62%	50%	-12%

Metric 7b.1 – Change in exits to permanent housing destinations

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	Submitted FY 2018	FY 2019	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	525	510	-15
Of the persons above, those who exited to permanent housing destinations	342	320	-22
% Successful exits	65%	63%	-2%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2018	FY 2019	Difference
Universe: Persons in all PH projects except PH-RRH	231	268	37
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	215	257	42
% Successful exits/retention	93%	96%	3%

## **FY2019 - SysPM Data Quality**

### **NY-523 - Glens Falls, Saratoga Springs/Saratoga, Washington, Warren, Hamilton Counties CoC**

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

## FY2019 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2015-2016	2016-2017	2017-2018	2018-2019	2015-2016	2016-2017	2017-2018	2018-2019	2015-2016	2016-2017	2017-2018	2018-2019	2015-2016	2016-2017	2017-2018	2018-2019	2015-2016	2016-2017	2017-2018	2018-2019
1. Number of non-DV Beds on HIC	56	59	60	73	32	36	32	32	214	233	224	215	60	23	34	39				
2. Number of HMIS Beds	56	59	57	58	32	36	28	32	125	151	169	215	50	10	21	39				
3. HMIS Participation Rate from HIC ( % )	100.00	100.00	95.00	79.45	100.00	100.00	87.50	100.00	58.41	64.81	75.45	100.00	83.33	43.48	61.76	100.00				
4. Unduplicated Persons Served (HMIS)	552	506	420	408	70	74	70	73	165	184	643	298	194	223	208	192	2	12	14	12
5. Total Leavers (HMIS)	503	464	373	318	45	47	49	44	35	40	205	79	166	189	175	156	0	0	8	9
6. Destination of Don't Know, Refused, or Missing (HMIS)	161	95	77	24	5	0	0	0	1	3	15	0	12	2	1	1	0	0	2	5
7. Destination Error Rate (%)	32.01	20.47	20.64	7.55	11.11	0.00	0.00	0.00	2.86	7.50	7.32	0.00	7.23	1.06	0.57	0.64			25.00	55.56