

November 2019

CARES REGIONAL HMIS NEWSLETTER



CARES of NY, Inc. will be closed for business on Monday November 11th in observance of Veteran's Day. Additionally the office will be closed on both Thursday November 28th and Friday November 29th.

The CRHMIS team will be monitoring the help-desk on the 29th for time sensitive requests. All requests that are not time sensitive will be addressed on Monday December 2nd.

Updates



Upcoming Training Schedule

Monthly Live Online New User Training will be offered this summer on the following dates/times:

- Wednesday November 13th at 1:00 pm
- Wednesday December 11th at 10:00 am

If staff are unable to attend a scheduled online training there are several other ways this required training can be attended.

1. Email Bill Robson at wrobson@caresny.org to schedule a one on one webinar training
2. Email Bill Robson at wrobson@caresny.org to schedule a one on one in person training

3. Visit our [website](#) to access the HMIS training library and complete the recorded training sessions at your own pace.



From Foothold

We will be deploying updates and enhancements to AWARDS on **Tuesday, November 5th beginning at 9:00 PM Eastern time / 6:00 PM Pacific time. Users will not be able to access the system while these updates are taking place. We anticipate this downtime will last no longer than 3 hours.**

For a complete description of the new features and enhancements being deployed, please see the November 2019 edition of our FootNotes newsletter, or the new features FootholdConnect announcement on the AWARDS Home screen, both of which will be available soon.

Thank you,

The User Support & Experience Team
Foothold Technology

Uploading Agencies



Don't forget that HMIS data uploads are due by the 15th of the month. Thank you so much to all of you who have been so flexible with working with Rachel identifying and updating any necessary validation errors to allow for successful data uploads into the CARES Regional HMIS.

If you have any questions or need any assistance with uploading HMIS data please reach out to Rachel at rbradt@caresny.org

HUD Updates

We received word on Monday October 28th that HDX had opened for CoC's to submit their FY2017 System Performance Measures Report. Allyson, Terry, and Kelli all met on Tuesday to timeline the process.

You can expect to be hearing from the CRHMIS team throughout the months of November, December, and January to work on any data quality issues.

Don't fret just yet, we still have a few weeks until we do our initial SPM pull, but we just want to make you all aware that it's coming.

RHY Updates

1. Both Kelli and Sue will be out of the office attending the 2019 National RHY Grantees Training from November 12 - 14, (out of the office the entire week 11/11-11/15) in Fort





Lauderdale, FL. Please contact

Bill wrobson@caresny.org if you need immediate assistance while we are away.

2. The Fall 2019 RHY-HMIS Data Submission is now open! RHY Grantees have until November 15th to upload their data covering service activity in the period of 10/1/18-9/30/19. **Remember:** *There is only 1 authorized RHYPoint User (usually the Executive Director) at each agency, and this authorization is granted directly from RHYPoint, not the CRHMIS team.*

RHY-HMIS data is submitted by completing the following steps:

- Generate a RHY Upload File from HMIS;
- Log into RHYPoint (www.RHYHMIS.net) and;
- Attach the file to upload [Done separately for each grant/project]

Kelli will be reaching out during the first week of November to address any validation errors within the RHY Upload Files that need to be corrected for successful submission.

If you need assistance in generating the RHY Upload file from HMIS please contact Kelli Clark kclark@caresny.org for assistance.

VA/SSVF Updates

From the FY2020 VA HMIS Programs Manual Regarding SSVF:

- **New:** Starting in FY 2020, SSVF grantees will have an additional project set up in HMIS to capture data about veterans who have "Problem Solving" or "Rapid Resolution" conversations with SSVF-funded case managers.
- These new projects are required to use the "14-Coordinated Entry" or "6-Services Only" project type (depending on local set up and needs for Coordinated Entry data collection at the CoC level) and are required to record data for upload to the SSVF repository using element "4.20-Coordinated Entry Event" to document those conversations.
- HMIS Leads and System Administrators are to provide an HMIS project for recording these conversations, and to work with local Coordinated Entry data collection Leads to reduce or eliminate data entry burden on SSVF case managers when these conversations are required by the CoC to be recorded in the local CE project as well.



Kelli will be reaching out to agencies with SSVF funding to ensure these projects are set up correctly in the CRHMIS.

PATH Updates

The FY2018 Annual PATH Report was published in September. You can [click here](#) to view it at the National, Regional, State, or Provider level.

NHSDC Take-Aways



Hands down this was one of the BEST NHSDC Conferences I have attended. The sessions were super informative, and relative to the work we do on the CRHMIS team! Here are some take-aways from Rachel and Kelsey who also attended:

Rachel: My favorite session was without a doubt the one on governance and enforceable agreements, with the Data Quality Management Program being a close second.

Biggest take away from it all was that as HMIS leads we have the ability and responsibility to support the community in maximizing their funding through clean data. This is achieved through partnership with the organizations we serve, and only through a collective effort are we able to achieve pristine data quality.

I also very much enjoyed the food, tried salmon for the first time and am now a fan!

Kelsey: C4 Innovations conducted a racial equity analysis on CE Tools; the report is now available [here](#).

There was a session on Strategies for Evaluation and Monitoring CE, which our CE Leads are well underway with the support of the CARES Planning Team.

VAWA regulation review clarified who should be entering/not entering into HMIS, as well as what qualifies as a comparable database. They also reaffirmed those utilizing a comparable database should have a completely different philosophy on data collection than those entering into HMIS (i.e. collect the minimum amount of information a survivor of Domestic Violence is interested in sharing; ensure confidentiality and privacy; only share PII with written, informed, time-limited consent or via aggregate data). [Techsafety.org](#) has a confidentiality toolkit.

The Spring Conference will be held April 6-8 in Minneapolis Minnesota!

Learn more about NHSDC



We're changing our look! CARES, Inc. is now CARES of NY, Inc.

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