

# FY2018 - Performance Measurement Module (Sys PM)

## Summary Report for NY-512 - Troy/Rensselaer County CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more "metrics" used to measure the system performance. Click through each tab above to enter FY2017 data for each measure and associated metrics.

RESUBMITTING FY2018 DATA: If you provided revised FY2018 data, the original FY2018 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and "save" before closing.

## Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

***Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.***

***Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.***

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

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	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2017	Revised FY 2017	FY 2018	Submitted FY 2017	Revised FY 2017	FY 2018	Difference	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
1.1 Persons in ES and SH	756	717	849	34	36	36	0	20	23	24	1
1.2 Persons in ES, SH, and TH	806	756	895	42	46	44	-2	23	26	26	0

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2017	Revised FY 2017	FY 2018	Submitted FY 2017	Revised FY 2017	FY 2018	Difference	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	826	833	986	96	118	152	34	39	49	50	1
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	876	872	1032	101	125	164	39	43	55	55	0

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### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Revised FY 2017	FY 2018	Revised FY 2017	FY 2018	% of Returns	Revised FY 2017	FY 2018	% of Returns	Revised FY 2017	FY 2018	% of Returns	FY 2018	% of Returns
Exit was from SO	18	35	1	6	17%	3	1	3%	1	3	9%	10	29%
Exit was from ES	252	302	34	16	5%	10	16	5%	26	19	6%	51	17%
Exit was from TH	55	43	2	8	19%	1	5	12%	2	1	2%	14	33%
Exit was from SH	0	0	0	0		0	0		0	0		0	
Exit was from PH	262	122	11	7	6%	4	0	0%	18	7	6%	14	11%
<b>TOTAL Returns to Homelessness</b>	<b>587</b>	<b>502</b>	<b>48</b>	<b>37</b>	<b>7%</b>	<b>18</b>	<b>22</b>	<b>4%</b>	<b>47</b>	<b>30</b>	<b>6%</b>	<b>89</b>	<b>18%</b>

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2017 PIT Count	January 2018 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	194	178	-16
Emergency Shelter Total	140	135	-5
Safe Haven Total	0	0	0
Transitional Housing Total	35	37	2
Total Sheltered Count	175	172	-3
Unsheltered Count	19	6	-13

### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Unduplicated Total sheltered homeless persons	811	762	897	135
Emergency Shelter Total	761	723	851	128
Safe Haven Total	0	0	0	0
Transitional Housing Total	71	71	70	-1

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### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	201	200	196	-4
Number of adults with increased earned income	12	12	15	3
Percentage of adults who increased earned income	6%	6%	8%	2%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	201	200	196	-4
Number of adults with increased non-employment cash income	80	80	93	13
Percentage of adults who increased non-employment cash income	40%	40%	47%	7%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	201	200	196	-4
Number of adults with increased total income	89	89	105	16
Percentage of adults who increased total income	44%	45%	54%	9%

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### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	54	54	39	-15
Number of adults who exited with increased earned income	7	7	1	-6
Percentage of adults who increased earned income	13%	13%	3%	-10%

### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	54	54	39	-15
Number of adults who exited with increased non-employment cash income	28	30	15	-15
Percentage of adults who increased non-employment cash income	52%	56%	38%	-18%

### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	54	54	39	-15
Number of adults who exited with increased total income	34	36	16	-20
Percentage of adults who increased total income	63%	67%	41%	-26%

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### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	767	721	834	113
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	112	131	183	52
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	655	590	651	61

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	936	848	977	129
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	125	148	182	34
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	811	700	795	95

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### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2018 (Oct 1, 2017 - Sept 30, 2018) reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Persons who exit Street Outreach	51	51	45	-6
Of persons above, those who exited to temporary & some institutional destinations	11	11	3	-8
Of the persons above, those who exited to permanent housing destinations	25	25	27	2
% Successful exits	71%	71%	67%	-4%

Metric 7b.1 – Change in exits to permanent housing destinations



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	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	817	714	833	119
Of the persons above, those who exited to permanent housing destinations	404	372	372	0
% Successful exits	49%	52%	45%	-7%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Persons in all PH projects except PH-RRH	564	591	603	12
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	532	559	564	5
% Successful exits/retention	94%	95%	94%	-1%

## **FY2018 - SysPM Data Quality**

### **NY-512 - Troy/Rensselaer County CoC**

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports in order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

## FY2018 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018
1. Number of non-DV Beds on HIC	64	67	64	77	21	23	25	22	566	607	681	610	4	13	108	119				
2. Number of HMIS Beds	64	67	64	77	21	23	23	20	544	586	634	590	3	12	100	109				
3. HMIS Participation Rate from HIC ( % )	100.00	100.00	100.00	100.00	100.00	100.00	92.00	90.91	96.11	96.54	93.10	96.72	75.00	92.31	92.59	91.60				
4. Unduplicated Persons Served (HMIS)	770	717	742	857	91	73	71	70	658	563	847	1021	454	324	447	502	20	39	54	59
5. Total Leavers (HMIS)	697	654	677	772	76	58	49	51	121	98	108	253	323	187	280	346	2	23	34	33
6. Destination of Don't Know, Refused, or Missing (HMIS)	66	117	119	226	4	3	4	1	3	5	2	0	9	9	9	17	0	2	1	5
7. Destination Error Rate (%)	9.47	17.89	17.58	29.27	5.26	5.17	8.16	1.96	2.48	5.10	1.85	0.00	2.79	4.81	3.21	4.91	0.00	8.70	2.94	15.15