

CARES Regional HMIS

April 2018

CRHMIS News



Because this blah weather has to be over soon right?

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We have been talking a lot about the use of "Other" as a discharge destination. Unfortunately selecting "Other" will not count as a positive outcome in any HMIS reporting no matter what is typed into the subsequent text field. To assist in decreasing the use of "Other" we have created an Alternative Destination Response Options guide using the most frequently used Other responses. Click [HERE](#) to view/print/save this guide for future reference if needed. Remember - If you are ever unsure, call us! We will walk through it with you.

UPDATES AND REMINDERS

1. Allyson, Sue, and Kelli will all be out of the office from 4/16-4/20 attending NHSDC (National Human Services Data Consortium) in Pittsburgh PA. Please contact Bill, Rachel, or Terry for all of your HMIS needs.
2. **Foothold will be performing a major data merge into our database this month. Users will not be able to access HMIS from Wednesday 4/25-Friday 4/27. Please make sure all data entry is as up to date as possible on April 24th.**
3. Data Completeness Reports dated 10/1/17 - 3/31/18 will be posted to our website by the end of today (4/2). If you see your program on the list please reach out to your CSR, either Sue or Bill for assistance.
4. All New User Training materials can be found on the training page of our website. Reminder, each agency can only have up to 15 active logins. If your agency would like to have the ability to have more than 15, please reach out to Allyson Thiessen, Director of HMIS Program and Services for further information.
5. It's the beginning of the month. Have you logged into AWARDS recently (within the last 30 days)? If you answered no, do so now.



System Performance Measures Update

While CARES submits the System Performance Measures Report on behalf of the CoC, the entire community plays an important role in ensuring that the report provides a true reflection of the good work that you all do to address, reduce and end homelessness. System Performance played a key role in last year's Grant Competition, and was worth almost 25% of the total score. With this percent expected to increase each year, we want to make sure the report is as accurate as possible.

Many of you may remember that last year's focus of clean-up surrounded updating missing Annual Assessments; this clean-up significantly impacted the information we ultimately submitted to HUD, so we hope to replicate the effort with additional data quality targets. We have identified key areas where the correction of typos, errors or missing information will impact the measures, including Annual Assessments, clients in program who may require their discharges being processed, and Destination data, in addition to others.

We will begin reaching out in the next few weeks to assist programs with identifying areas where data clean-up is needed. If/when you hear from us, don't run away! We want to help you.

As always, please reach out to us if you have any questions!

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Kelli Clark - System Administrator ext 113

Sue Palmer - Customer Service Rep 845-616-4894

Bill Robson - Customer Service Rep ext 120

Rachel Bradt - Quality Assurance Associate ext 121

Terry O'Brien - HMIS Data Specialist ext 115

Emily Rebehn - HMIS Data Analyst ext 117