CARES Regional HMIS

March 2018

CRHMIS News

March really is coming in like a lion this year! I think there was about 10-12" at my house from the last storm and it looks like there could be about another foot coming tomorrow! I am not a fan of this. I am not a fan of this at all! I need to be on a beach. Like yesterday. But, enough complaining..... Read on to be up to date with everything going on with our CRHMIS Team!

UPDATES AND REMINDERS

1. Both Sue and Kelli will be out of the office from Monday 3/12 - Friday 3/16. Please contact either Bill Robson or Allyson Thiessen if you need assistance while we are away.
2. Foothold will be performing a major data merge into our database this month. Users will not be able to access HMIS from Wednesday 3/28-Friday 3/30. Please make sure all data entry is as up to date as possible on March 27th.
3. The March Monthly User Group will be held on Wednesday March 21st at 10:00 am. Details are here! **Registration is required.**
4. If you are still working on PIT cleanup, and need assistance please reach out Maureen.
5. FY2017 System Performance Measure Reports are due to HUD on May 31st. In order to ensure accurate reporting Maureen and the CRHMIS team will be reaching out to agencies that may need to do some data clean up. Let me thank you in advance for being so cooperative and working with us. Our goal is to provide reports to HUD that accurately reflect homelessness in each of your communities.
6. It's the beginning of the month. Have you logged into AWARDS recently (within the last 30 days)? If you answered no, do so now.
7. If you are an uploading agency, don't forget to upload your data by the 15th, and reach out to Rachel Bradt if you need assistance.
8. All New User Training materials can be found on the training page of our website. Reminder, each agency can only have up to 15 active logins. If your

From Foothold

We have 2 super awesome functionality updates from Foothold!

1. **Disabling Condition** is now an auto-calculated drop-down in all HMIS programs. The 2017 Data Standards require that software vendors allow users the ability to overwrite auto-calculated values, so we've changed the way this field works. At Intake/Admission AWARDS will now auto-calculate the value in this field based on the answers you give to the Special Needs fields as well as the Income fields. If a client answers Yes to the follow-up question next to any Special Needs field, or the client says they have SSI, SSDI, or any other Disability-related Income source then AWARDS will put "Yes" in the Disabling Condition field. The auto-calculated value will not be read-only as it was previously and the user can change the value. If the user

agency would like to have the ability to have more than 15, please reach out to Allyson Thiessen, Director of HMIS Program and Services for further information.

9. You can now follow us on **Facebook**
10. As always please reach out to us if you have any questions

Allyson Thiessen - Director of HMIS ext 103
Kelli Clark - System Administrator ext 113
Sue Palmer - Customer Service Rep 845-616-4894
Bill Robson - Customer Service Rep ext 120
Rachel Bradt - Quality Assurance Associate ext 121
Terry O'Brien - HMIS Data Specialist ext 115
Emily Rebehn - HMIS Data Analyst ext 117

Meet Our New Customer Service Rep!
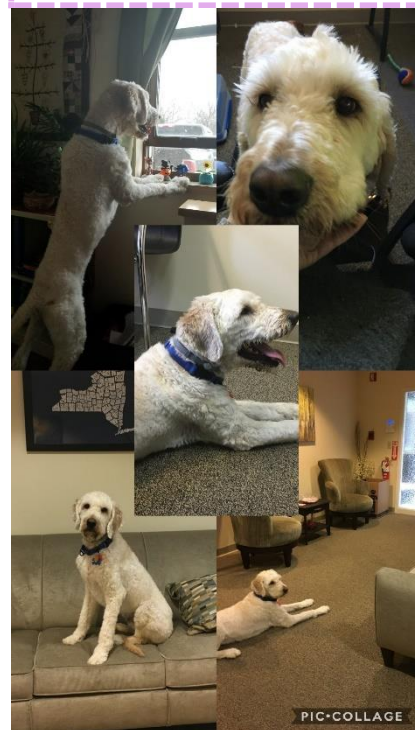### Q&A with Bill Robson

- Where are you from?
  - Clifton Park
- Do you have any pets?
  - No, unfortunately
- What is your favorite movie?
  - I love all Star Trek Movies
- What book are you currently reading?
  - I'm between books right now, but always open to suggestions
- What is the best way to spend a Sunday?
  - Relaxing and sleeping in
- Do you have a favorite band/singer?
  - No "favorite"
- What is your favorite childhood memory?
  - Summers at a cabin by the lake with family
- Did you do anything exciting over the summer?

changes the value from Yes to No, AWARDS will warn the user that AWARDS believes the answer should be Yes.

2. Effective April 1st the Living Situation section of the Admission page will no longer pre-populate with data when cloning and/or readmitting a client into a project. This will allow for a more accurate count of clients who are Chronically Homeless.

Meet Duke – The Majestical Wonder Pup!
This wonderful boy comes to hang out with us at the office a couple of times each week. He lives with Sam W. (who has moved on from CARES). He is the very definition of a "Gentle Giant" and we just love him so much! If you are ever in the area you should stop in to meet him and see for your self why we call him the Majestical Wonder Pup!

- o I took a day trip to the beach
- If you could meet anyone (past or present) and ask them only one question, who would that person be and what question would you ask?
  - o Patrick Stewart or Ian McKellen, I don't know what I would ask thembut they seem like they would be fun to hang out with
- Coffee or Tea?
  - o Neither, I prefer Hot Coccoa